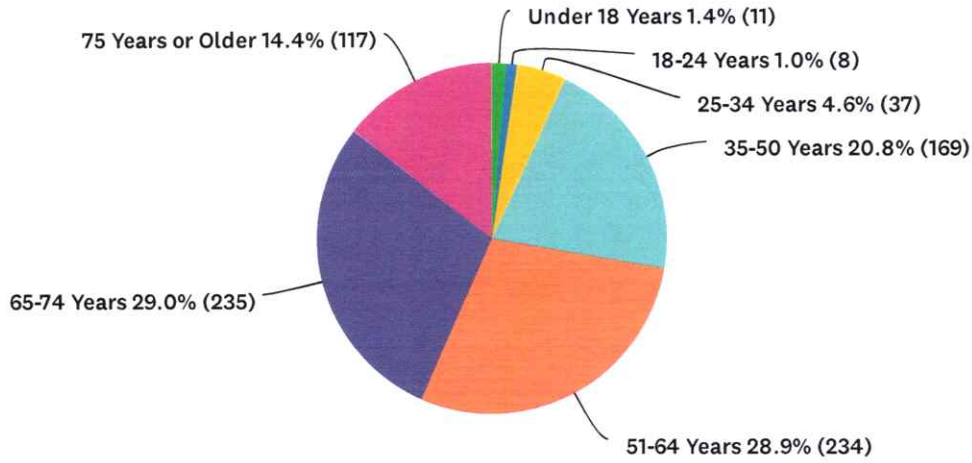


Q1 What is your age?

Answered: 811 Skipped: 0



ANSWER CHOICES

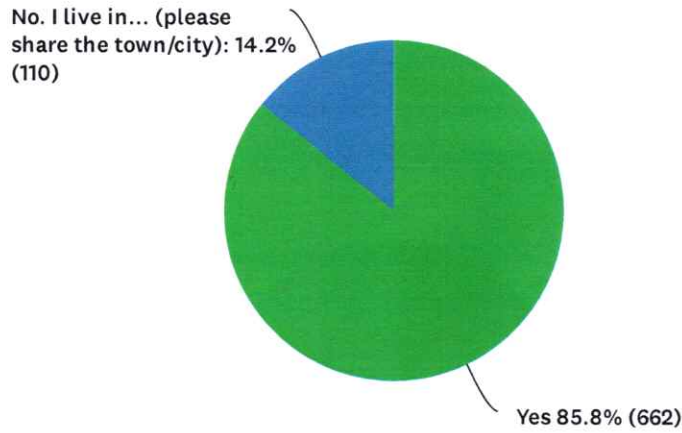
Under 18 Years
 18-24 Years
 25-34 Years
 35-50 Years
 51-64 Years
 65-74 Years
 75 Years or Older
 TOTAL

RESPONSES

1.4%	11
1.0%	8
4.6%	37
20.8%	169
28.9%	234
29.0%	235
14.4%	117
	811

Q2 Are you a Newburyport resident?

Answered: 772 Skipped: 39



ANSWER CHOICES

RESPONSES

Yes	85.8%	662
No. I live in... (please share the town/city):	14.2%	110
TOTAL		772

#	NO. I LIVE IN... (PLEASE SHARE THE TOWN/CITY):	DATE
1	Salisbury	4/5/2024 5:13 AM
2	Methuen	4/4/2024 10:56 AM
3	Newbury	4/4/2024 8:28 AM
4	Newbury	4/3/2024 3:31 PM
5	Newbury	4/2/2024 4:22 PM
6	Byfield	4/2/2024 3:45 PM
7	Newbury	4/2/2024 10:42 AM
8	Salisbury	4/1/2024 11:54 PM
9	Newbury	4/1/2024 11:34 PM
10	Newbury	4/1/2024 9:01 PM
11	Salisbury	4/1/2024 8:11 PM
12	Newbury	4/1/2024 5:41 PM
13	Newbury 01951	4/1/2024 4:53 PM
14	Newbury	4/1/2024 3:53 PM
15	Newbury	4/1/2024 3:35 PM
16	Newbury but I usually use the Newburyport library	4/1/2024 1:11 PM

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17	Newbury	4/1/2024 9:33 AM
18	Amesbury	4/1/2024 8:43 AM
19	Salisbury	4/1/2024 8:03 AM
20	Newbury MA	4/1/2024 7:50 AM
21	Newbury MA	4/1/2024 7:44 AM
22	Newbury	3/31/2024 9:22 PM
23	Rowley	3/31/2024 5:48 PM
24	Newbury	3/31/2024 11:36 AM
25	Haverhill	3/29/2024 12:06 PM
26	[REDACTED]	3/28/2024 7:30 PM
27	Groveland, MA	3/28/2024 4:01 PM
28	Nashua	3/28/2024 2:49 PM
29	Newbury	3/28/2024 2:41 PM
30	Amesbury	3/28/2024 2:14 PM
31	Andover	3/27/2024 11:45 PM
32	Newbury	3/27/2024 9:18 PM
33	Amesbury	3/27/2024 6:27 PM
34	Groveland	3/27/2024 4:01 PM
35	rowley	3/27/2024 3:37 PM
36	Amesbury	3/27/2024 1:45 PM
37	Newbury	3/27/2024 1:24 PM
38	Newbury	3/27/2024 12:59 PM
39	Newbury	3/27/2024 12:42 PM
40	Newbury	3/27/2024 12:27 PM
41	*	3/27/2024 11:03 AM
42	dracut	3/27/2024 10:38 AM
43	Middleton	3/27/2024 10:33 AM
44	West Newbury	3/27/2024 10:19 AM
45	Newbury	3/27/2024 9:55 AM
46	Newbury (Hanover St., Newburyport feels like home)	3/27/2024 9:46 AM
47	Newbury	3/26/2024 9:49 PM
48	West Newbury	3/26/2024 8:59 PM
49	Cambridge	3/26/2024 5:28 PM
50	Newbury	3/26/2024 5:15 PM
51	Ipswich	3/26/2024 4:35 PM
52	Newbury	3/26/2024 4:27 PM
53	Kingston, NH	3/26/2024 4:23 PM
54	Newbury	3/26/2024 3:39 PM

NEWBURYPORT PUBLIC LIBRARY - COMMUNITY SURVEY 2024

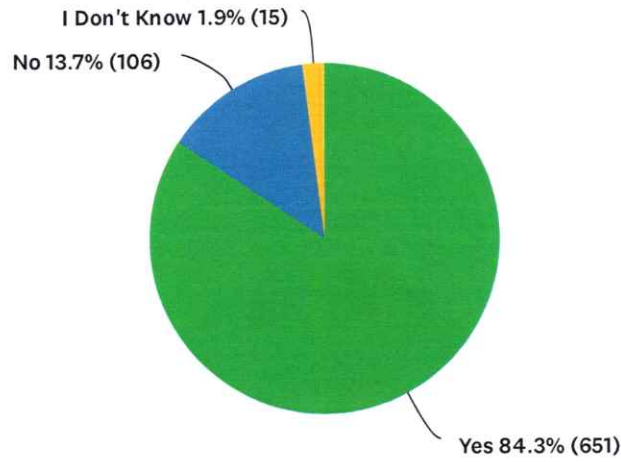
55	West Newbury	3/26/2024 3:39 PM
56	Merrimac	3/26/2024 3:16 PM
57	Newbury, MA	3/26/2024 2:57 PM
58	Newbury	3/26/2024 2:52 PM
59	Andover but my mom does	3/26/2024 2:47 PM
60	Rowley	3/26/2024 2:43 PM
61	AMESBURY	3/26/2024 12:03 PM
62	Haverhill, MA	3/26/2024 11:29 AM
63	Haverhill	3/26/2024 9:41 AM
64	Newbury	3/25/2024 7:06 PM
65	Newbury	3/25/2024 2:16 PM
66	Newbury	3/25/2024 1:02 PM
67	Amesbury	3/25/2024 12:46 PM
68	Newbury	3/25/2024 12:19 PM
69	Newbury	3/25/2024 12:14 PM
70	Georgetown	3/25/2024 11:59 AM
71	West Newbury	3/25/2024 11:52 AM
72	Georgetown	3/25/2024 11:40 AM
73	Newbury	3/25/2024 11:26 AM
74	Newbury	3/25/2024 11:16 AM
75	FREMONT	3/25/2024 11:01 AM
76	West Newbury	3/25/2024 10:59 AM
77	Newbury	3/25/2024 10:58 AM
78	Amesbury	3/25/2024 10:56 AM
79	Newbury	3/25/2024 10:53 AM
80	Lawrence	3/25/2024 10:47 AM
81	Salisbury	3/25/2024 10:40 AM
82	Newbury	3/25/2024 10:37 AM
83	Topsfield	3/25/2024 10:34 AM
84	Georgetown	3/25/2024 10:33 AM
85	Salisbury	3/25/2024 10:31 AM
86	Newbury	3/25/2024 10:29 AM
87	Andover	3/25/2024 10:27 AM
88	Rowkeyy	3/25/2024 10:26 AM
89	Amesbury	3/25/2024 10:24 AM
90	Amesbury	3/25/2024 10:23 AM
91	Newbury	3/25/2024 10:23 AM
92	Merrimac, MA	3/25/2024 9:59 AM

NEWBURYPORT PUBLIC LIBRARY - COMMUNITY SURVEY 2024

93	Hampton Falls, NH	3/25/2024 9:41 AM
94	Newbury	3/25/2024 9:37 AM
95	West Newbury	3/25/2024 9:12 AM
96	Haverhill	3/25/2024 8:46 AM
97	Newbury	3/24/2024 11:50 AM
98	Kingston, NH	3/24/2024 11:25 AM
99	Salisbury	3/24/2024 10:11 AM
100	Amesbury	3/23/2024 10:44 PM
101	Haverhill MA	3/23/2024 8:54 PM
102	Byfield	3/23/2024 7:40 PM
103	Newbury	3/23/2024 6:48 PM
104	Beverly	3/23/2024 5:34 PM
105	Amesbury	3/23/2024 3:59 PM
106	Ipswich	3/23/2024 3:17 PM
107	West Newbury	3/23/2024 2:12 PM
108	Amesbury	3/23/2024 2:01 PM
109	Wenham	3/23/2024 1:19 PM
110	Haverhill	3/23/2024 10:24 AM

Q3 Do you have a Newburyport Public Library card?

Answered: 772 Skipped: 39



ANSWER CHOICES

Yes

No

I Don't Know

TOTAL

RESPONSES

84.3%

13.7%

1.9%

651

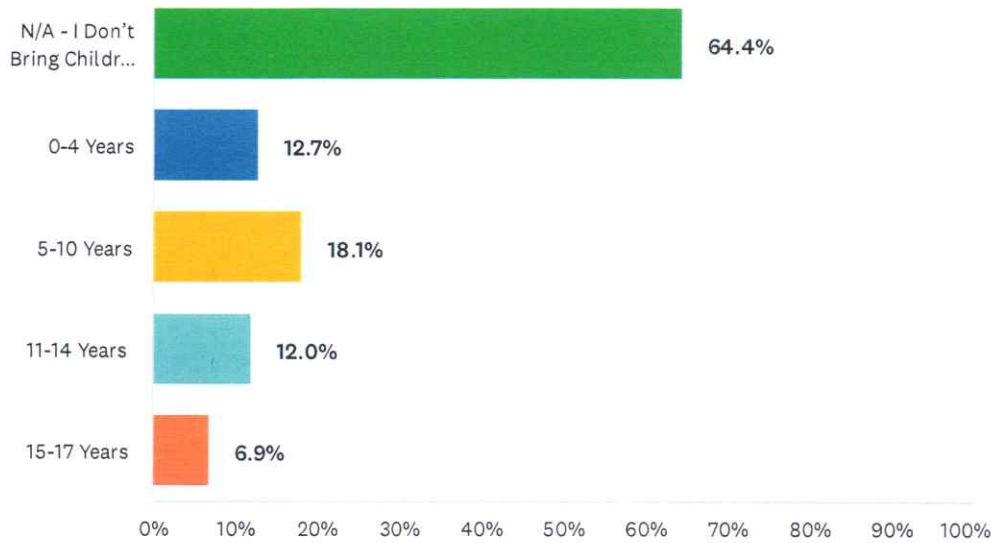
106

15

772

Q4 Please indicate if children currently reside in your household OR if you bring children to visit the Library (e.g., grandchildren). Please check all ages that apply.

Answered: 772 Skipped: 39



ANSWER CHOICES

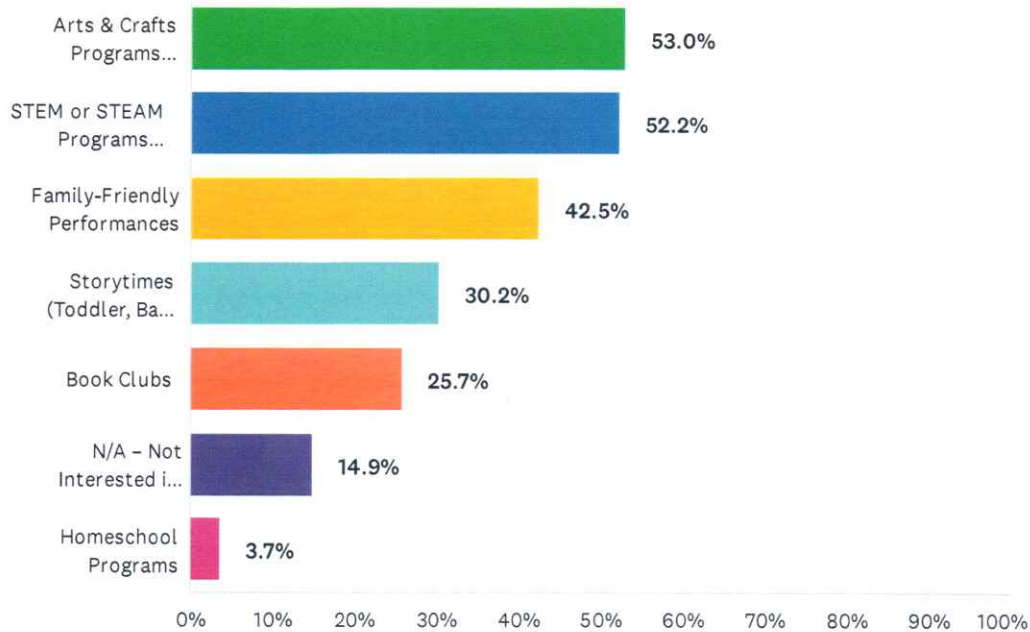
RESPONSES

N/A - I Don't Bring Children to the Library.	64.4%	497
0-4 Years	12.7%	98
5-10 Years	18.1%	140
11-14 Years	12.0%	93
15-17 Years	6.9%	53

Total Respondents: 772

Q5 Please select up to three (3) of the following current and potential new Library CHILDREN’S PROGRAMS that are most interesting or important to you and your family.

Answered: 268 Skipped: 543



ANSWER CHOICES	RESPONSES	
Arts & Crafts Programs (Cookies & Coloring)	53.0%	142
STEM or STEAM Programs (Science, Technology, Engineering, Art & Math)	52.2%	140
Family-Friendly Performances	42.5%	114
Storytimes (Toddler, Baby, All Ages)	30.2%	81
Book Clubs	25.7%	69
N/A – Not Interested in Library Programs for Children	14.9%	40
Homeschool Programs	3.7%	10
Total Respondents: 268		

Q6 Are there any children's programs you want the Library to offer that aren't currently offered?

Answered: 70 Skipped: 741

#	RESPONSES	DATE
1	Financial literacy for teens	4/5/2024 5:14 AM
2	Music	4/4/2024 10:34 AM
3	yoga for kids	4/4/2024 10:11 AM
4	Sat or Sunday programming for school age children who cannot attend events during the school week.	4/2/2024 4:31 PM
5	Question 5 didn't allow me to say: Please continue the summer reading challenges, that is what my grandchildren enjoy	4/2/2024 4:03 PM
6	N/A	4/2/2024 3:46 PM
7	music and dance programs	4/2/2024 2:40 PM
8	Graphic Design class, Photography class	4/2/2024 11:37 AM
9	Joppa Flats children's nature programs	4/1/2024 4:54 PM
10	Story time for toddlers Preschool	4/1/2024 8:31 AM
11	The Seabrook Library hosts wonderful arts & crafts programs as well as puppet shows. Love to see them at our library—in afternoons around 3:00 for toddlers who go to preschool programs and nap.	3/31/2024 9:09 PM
12	Homework or computer assistance	3/29/2024 5:08 PM
13	Area to play with toys.	3/27/2024 10:49 PM
14	My child is almost 13, so is sadly aging out of the children's room. But we still love going there and are SO grateful for Miss Allison! She is an amazing resource for Newburyport and a kind, positive role model.	3/27/2024 7:07 PM
15	Arts & Crafts with more than cookies & coloring Take a look at Emma Andrews program as well as Amesbury Library programs where we have been bringing toddlers we care for	3/27/2024 5:34 PM
16	Music class - someone plays an instrument and sings	3/27/2024 1:25 PM
17	No	3/27/2024 10:46 AM
18	Teaching high school age students how to read critically	3/27/2024 9:57 AM
19	No	3/27/2024 9:35 AM
20	More STEM and hands on programs.	3/27/2024 8:42 AM
21	A strictly toddler storytime would be beneficial for 3/4/5 year olds	3/27/2024 7:13 AM
22	bilingual story times; fostering understanding of other traditions multiculturally and interfaith	3/27/2024 6:33 AM
23	My granddaughter stays with me for a weekend visit once every 6 weeks or so, so don't feel it is fair for me to vote on this	3/27/2024 5:50 AM
24	Learn a new language, even sign language	3/26/2024 11:26 PM
25	More children's STEAM programs and, possibly, foreign language programs.	3/26/2024 8:35 PM
26	STEM!	3/26/2024 8:16 PM
27	Its nice when they have the animals outside and events like that too. But arts and crafts is	3/26/2024 8:05 PM

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also great.

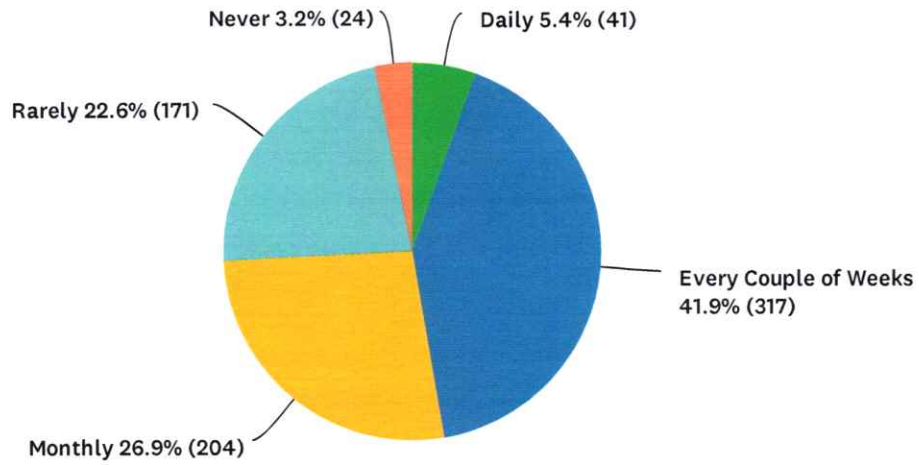
28	Pokeman club is AWESOME! West Newbury does a lego day/month in which they let kids create then keep the creation on display for a month till next lego day. We did this today and it was really fun.	3/26/2024 7:07 PM
29	Age appropriate please. "Family Friendly" can be too broadly interpreted.	3/26/2024 4:51 PM
30	Summer toddler programs	3/26/2024 4:27 PM
31	We desperately missed open play this winter.	3/26/2024 3:56 PM
32	Specific programs for those with sensory issues	3/26/2024 3:15 PM
33	I only occasionally visit the library on behalf of my 5 year old grandson but when he is in NBPT, I do visit for books. And i would visit for age appropriate readings.	3/26/2024 3:07 PM
34	Local history series	3/26/2024 2:59 PM
35	No, but whenever I have attempted to go to programs in the past, there would be no one there or if any, only one or two kids. At that point I was looking for my child to socialize so with that, unfortunately I opted for the park instead. I just wish Newburyport had more child involvement, as the same thing happened with sports! Through the town, we are offered so many fabulous opportunities but they become canceled or just simply not worth it due to lack of sign-ups/attendees. I just don't know where the kids go!	3/26/2024 2:53 PM
36	my granddaughter lives in central Mass.. so I don't have the opportunity to take her to the library	3/26/2024 2:52 PM
37	it would be great to offer programming for kids who are in school/daycares... after school hours, holiday weeks and weekends!	3/26/2024 2:48 PM
38	My son is a tween so programs for that age range (10+) would be wonderful	3/26/2024 2:46 PM
39	Please offer programs at later times and on weekends. I work full time and my daughter is in school and does an afterschool program during the week.	3/26/2024 2:45 PM
40	Play areas for Children's Room	3/26/2024 2:44 PM
41	Chess club	3/25/2024 10:00 PM
42	Yes, more programs on weekends so working families can bring children. More programs seem to be geared for stay at home moms.	3/25/2024 6:22 PM
43	Would love homeschool programs!	3/25/2024 6:21 PM
44	I feel like the Newburyport children's library is lacking. Great staff but the room itself is not super warm or inviting as a gatherin place for young families. The storytime sign ups are restrictive. The options are limited.	3/25/2024 5:01 PM
45	None I can think if	3/25/2024 3:26 PM
46	Reading. With dogs	3/25/2024 2:21 PM
47	Play group for littles	3/25/2024 2:17 PM
48	The NPL children's room is the only one in the area that doesn't offer toys, puzzles, games, dress up etc. This is tricky for younger kids bc once they tire of reading, pulling books off the shelf is the only "activity" that is available to them. It kind of feels like a children's room that isn't kid friendly. Perhaps you could visit the Salisbury children's room to see all that they offer.	3/25/2024 12:21 PM
49	Better YA involvement...maybe have high schoolers preform for younger kids.	3/25/2024 12:08 PM
50	In the past there were Kids movie showings, those were very nice. The library is great destination on hot summer afternoons, especially for families without AC.	3/25/2024 11:23 AM
51	Music Sessions- sing alongs	3/25/2024 11:02 AM
52	lego	3/25/2024 10:51 AM
53	More teen programs.	3/25/2024 10:38 AM

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54	Tween crafting	3/25/2024 10:37 AM
55	Middle grade book clubs?	3/25/2024 10:37 AM
56	Do you offer "Librarian picks" monthly box tailored to each kid?	3/25/2024 10:32 AM
57	more weekend activities for elementary school kids. There are so many fun activities that just aren't accessible to working parents.	3/25/2024 10:32 AM
58	I think having activities centered around book series, like The Babysitter's Club, The Boxcar Children, etc., could be fun. I would also like more STEM-related activities, instead of simply crafts.	3/25/2024 10:31 AM
59	Before we moved to Newburyport we were members at the Plaistow Public library. That had fantastic programs for the kids, On the Wing they has birds of prey demonstrations, curious creatures, field trips to the police and fire station, movie nights (afternoons) grab and go craft and stem projects, summer reading program that was very easy for kids to navigate (if i have to log anything online its probably not gong to happen)	3/25/2024 10:30 AM
60	Presentations by local non-profit organizations such as environmental groups, food insecurity orgs, animal welfare orgs.	3/25/2024 10:27 AM
61	More children's programming on Saturdays, weekday afternoon/evenings, or school holidays when the library is open. More play areas for preschool age children.	3/25/2024 10:24 AM
62	Summer story hour!!!	3/25/2024 10:23 AM
63	Special events, kids movie afternoons, outside reading spaces, early literacy, reading tutoring, kids newsletter, kids booklists, summer reading encouragement/challenges, more special clubs like pokemon club, special guest readers, webpage like Wellesley Free Library (very welcoming and dynamic).	3/25/2024 8:55 AM
64	This isn't a program per se - but I do wish there were more toys/stations for hands-on play and self learning in the Children's room. Things like a play kitchen area, child size table and chairs with crayons/colored pencils and paper, puzzles, blocks, trucks and cars, etc. I remember taking our grandkids to the open play time in the large activity room last summer - and they really enjoyed this. PS - we really like the new playhouse in the children's room, plus the several activity toys hung on the end of several bookcases.	3/24/2024 4:13 PM
65	It would be nice if there were toys, puzzles, games, and a play area for children. We go to the Seabrook Library which has a wonderful children's play area.	3/24/2024 3:22 PM
66	Nature programs	3/24/2024 11:06 AM
67	Open on Sunday's PLEASE	3/23/2024 7:53 PM
68	Something different. You offer the same children's programs every year. Teen	3/23/2024 4:23 PM
69	Permanent coloring and crafts table	3/23/2024 3:39 PM
70	Book clubs for pre-teens and teens Creative writing groups Crafts for older kids: crochet, knitting, ProCreate, paper crafts, etc.	3/23/2024 11:35 AM

Q7 How often do you visit the Library?

Answered: 757 Skipped: 54



ANSWER CHOICES

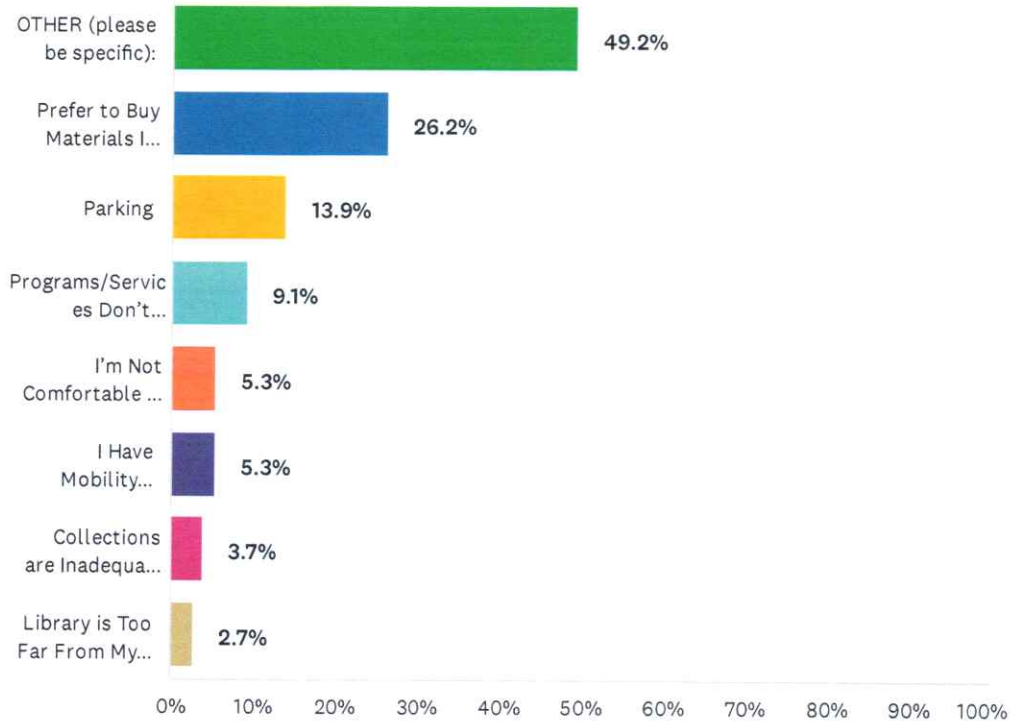
Daily
 Every Couple of Weeks
 Monthly
 Rarely
 Never
 TOTAL

RESPONSES

5.4%	41
41.9%	317
26.9%	204
22.6%	171
3.2%	24
	757

Q8 Why don't you visit the Library? Please select all the reasons why.

Answered: 187 Skipped: 624



ANSWER CHOICES	RESPONSES	
OTHER (please be specific):	49.2%	92
Prefer to Buy Materials I Want/Need	26.2%	49
Parking	13.9%	26
Programs/Services Don't Interest Me	9.1%	17
I'm Not Comfortable at the Library	5.3%	10
I Have Mobility Challenges (difficulty walking/driving, vision problems)	5.3%	10
Collections are Inadequate (can't find books/materials that interest me)	3.7%	7
Library is Too Far From My Home	2.7%	5
Total Respondents: 187		

#	OTHER (PLEASE BE SPECIFIC):	DATE
1	I plan to download the Libby app & try reading online, but right I'm in a book club through Illume bookshop & am required to buy book club selections from them	4/4/2024 2:30 PM
2	too busy	4/2/2024 8:30 PM
3	I just have not made it a priority, but I do want to start using the library	4/2/2024 6:03 PM

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4	As an archive volunteer who was falsely accused I do not feel comfortable in the library	4/2/2024 2:12 PM
5	Need to offer more senior interest programming	4/2/2024 11:49 AM
6	I read mostly periodicals I suscribe to.	4/2/2024 8:16 AM
7	I don't have a library card.	4/1/2024 9:26 PM
8	Use e books and audiobooks more	4/1/2024 6:48 PM
9	I used to go several times weekly but recent staff unrest has made that unattractive.	3/31/2024 9:10 PM
10	Because too many books were removed, and it feels like a mall bookstore now. The reference room is just computers. I asked a librarian for the OED and she didn't know what that was. The library was great when Giselle Stevens was there. I don't take it seriously anymore.	3/31/2024 6:06 PM
11	Life seems too busy	3/30/2024 3:24 PM
12	Time Poverty Just don't have enough time to go.	3/29/2024 12:06 PM
13	Use online services	3/28/2024 4:02 PM
14	I recently moved to Newburyport and am learning about what this beautiful city offers	3/28/2024 3:45 PM
15	I don't read as often as I would like	3/28/2024 1:33 PM
16	I love it, but haven't made it a habit in my life. This is a reminder to shift that!	3/28/2024 10:20 AM
17	I used to use the archives	3/27/2024 11:45 PM
18	Sadly, i don't read books often	3/27/2024 8:01 PM
19	I love the library and used to use it often but now I have a dog and I can't leave him for the several hours that I used to to work at the library	3/27/2024 6:23 PM
20	Work schedules don't permit - I think the library provides great resources however.	3/27/2024 2:32 PM
21	have more convenient access to another MVLC library	3/27/2024 1:58 PM
22	Character assassination of volunteers and the railfodding of Sharon Speildenner out of the archival center by assassins Dana E. & Jessica A.sheepishly signed onto by a staff of newbies. Before that, I was a frequent patron.	3/27/2024 1:03 PM
23	I work full time so my schedule conflicts with a lot of programs.	3/27/2024 12:29 PM
24	I go when I need something I know I can get there...I'm not a big reader!!!	3/27/2024 12:18 PM
25	I mostly use Libby	3/27/2024 10:42 AM
26	To be honest, I'm lazy LOL	3/27/2024 10:39 AM
27	Get books online	3/27/2024 10:16 AM
28	We have one car, and it's a 30 minute walk to get to the library. Time of need and hours don't always align either.	3/27/2024 9:48 AM
29	I've been so busy but will join asap!	3/27/2024 9:34 AM
30	I borrow mostly downloads, occasionally coming in for physical books	3/27/2024 7:44 AM
31	Just don't get down there.	3/26/2024 8:20 PM
32	We do everything online but are looking forward to bringing our 16 month old daughter soon	3/26/2024 8:18 PM
33	we used the library quite a lot when our children were younger, but do not use it much if at all currently.	3/26/2024 7:59 PM
34	Lazy	3/26/2024 7:45 PM
35	It never seemed to be open when I want to go, so I stopped thinking about it.	3/26/2024 6:57 PM
36	Time limits on borrowing books—I don't have a lot of time to sit and read.	3/26/2024 6:54 PM
37	Busy. But I am always meaning to visit	3/26/2024 6:25 PM

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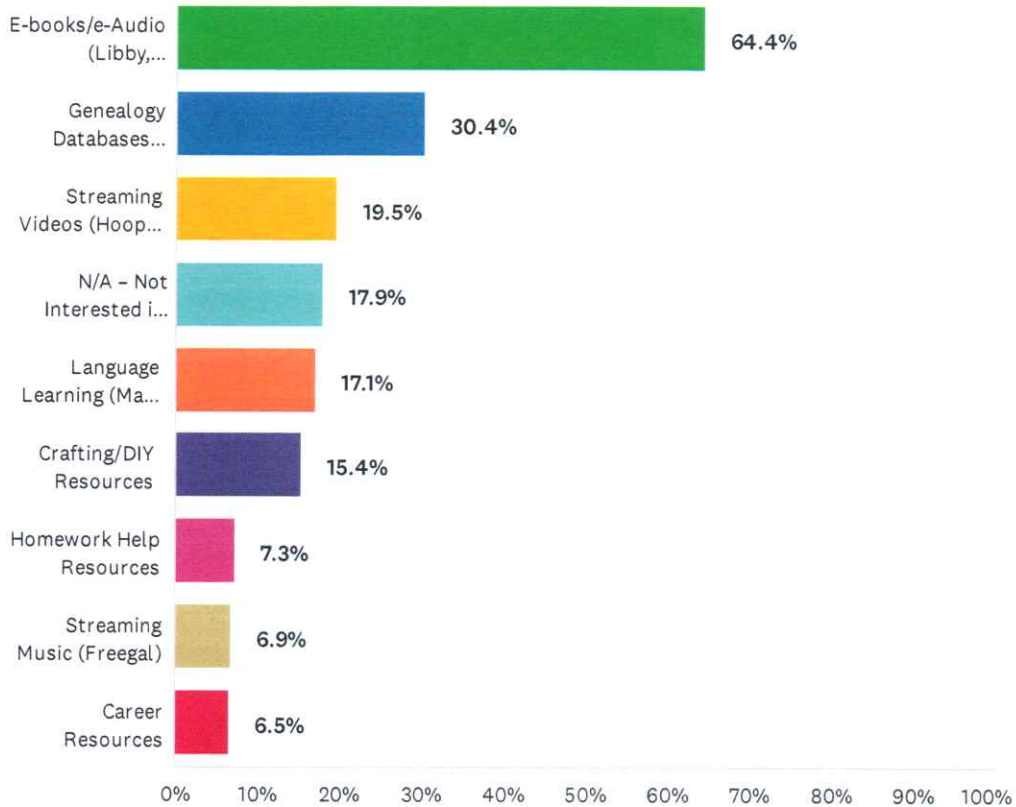
38	listen to books	3/26/2024 5:57 PM
39	Nothing has drawn me there	3/26/2024 5:54 PM
40	Use digital assets	3/26/2024 5:43 PM
41	I work full-time, commute to Boston and use Libby to get ebooks.	3/26/2024 5:39 PM
42	Availability	3/26/2024 5:36 PM
43	I am reclusive.	3/26/2024 5:18 PM
44	Use Libby extensively	3/26/2024 5:13 PM
45	I do kindle on line	3/26/2024 5:02 PM
46	Just finding time is hard with my work schedule	3/26/2024 4:50 PM
47	lack of time, but I use the Libby app	3/26/2024 4:41 PM
48	I love our library! I read on a kindle though, so don't visit as often as I would like.	3/26/2024 4:36 PM
49	Internet	3/26/2024 4:27 PM
50	I just never think about it	3/26/2024 4:13 PM
51	No good reason	3/26/2024 4:13 PM
52	I do use the history info in the basement, nd otherwise I do a lot online (just not necessarily in the library itself).	3/26/2024 3:44 PM
53	Use Libby app	3/26/2024 3:38 PM
54	I use online services	3/26/2024 3:33 PM
55	Internet	3/26/2024 3:28 PM
56	I get the books online from libby	3/26/2024 3:25 PM
57	I use the Libby app	3/26/2024 3:24 PM
58	Everything I need is available online	3/26/2024 3:14 PM
59	Didn't realize how wonderful it was until I went to vote and then joined	3/26/2024 3:14 PM
60	With the ability for wait lists for books, and because most of the lists tend to be so long, I rarely find newer books I am interested there.	3/26/2024 3:07 PM
61	so much stuff available on the internet. But I have been interested in lectures and music when offered.	3/26/2024 3:03 PM
62	Another MVLC library is more convenient for me.	3/26/2024 3:00 PM
63	Just in the past the turnout for programs don't seem great so unfortunately I opt to go elsewhere nowadays (for programs at least). My children still love visiting the library for a good read and of course to borrow a few!!	3/26/2024 2:56 PM
64	I utilize the libraries online services	3/26/2024 2:53 PM
65	No time	3/26/2024 2:53 PM
66	ONLINE OPTIONS	3/26/2024 2:50 PM
67	just general inertia	3/26/2024 2:50 PM
68	I want to go with my mom	3/26/2024 2:48 PM
69	I don't currently have the need but I would like to make a habit of going more often as I know you have so much to offer	3/26/2024 2:47 PM
70	I use Libby	3/26/2024 2:46 PM
71	Would come on Mondays when I babysit my grandsons	3/26/2024 2:46 PM
72	I mostly download audiobooks	3/26/2024 10:07 AM

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73	Read books on kindle/libby. Archival center has become worthless for research since recent staffing changes.	3/26/2024 2:51 AM
74	Timing	3/25/2024 5:28 PM
75	Just don't think of it	3/25/2024 4:25 PM
76	I visit occasionally to pick up books and return books.	3/25/2024 11:58 AM
77	I LOVE the library, but have recently just gone in for voting or for special lectures (like the Chocolate one)	3/25/2024 11:21 AM
78	I used ebooks	3/25/2024 10:58 AM
79	Since Salisbury built their new library, we mostly go there.	3/25/2024 10:43 AM
80	Use the Libby app	3/25/2024 10:33 AM
81	I read digital books	3/25/2024 10:32 AM
82	I usually borrow from library of things	3/25/2024 10:27 AM
83	Don't always have time and buy some tjijgs	3/25/2024 10:26 AM
84	Haven't gotten around to it	3/25/2024 10:00 AM
85	Too busy	3/25/2024 9:37 AM
86	working full time and busy weekends	3/25/2024 9:23 AM
87	Since I moved from NBPT I go to Haverhill Library Monthly	3/25/2024 8:49 AM
88	though I work in Newburyport, I find myself too busy to stop in more often	3/24/2024 11:26 AM
89	I use the Libby app	3/24/2024 9:10 AM
90	I use Libby for most of my book needs.	3/23/2024 8:15 PM
91	Change in archivist - was very happy until past archivist pushed out of library	3/23/2024 2:41 PM
92	I use digital library resources mostly(Libby)	3/23/2024 10:59 AM

Q9 Please select up to three (3) of the following DIGITAL RESOURCES that are most interesting or important to you and your family.

Answered: 738 Skipped: 73



ANSWER CHOICES

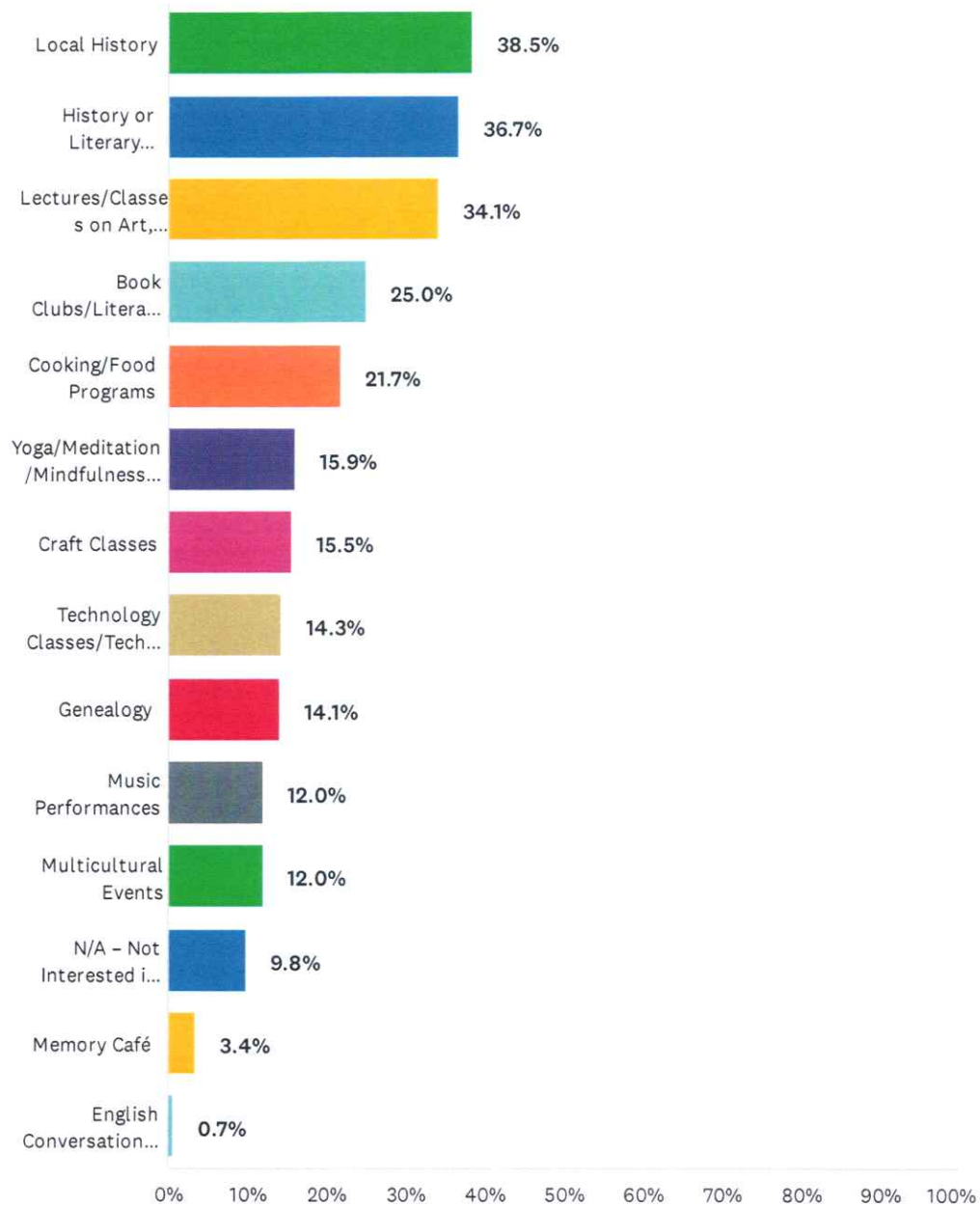
RESPONSES

ANSWER CHOICES	RESPONSES	Count
E-books/e-Audio (Libby, OverDrive, etc.)	64.4%	475
Genealogy Databases (Ancestry.com or Heritage Quest)	30.4%	224
Streaming Videos (Hoopla or Kanopy)	19.5%	144
N/A – Not Interested in Library Digital Resources	17.9%	132
Language Learning (Mango Languages)	17.1%	126
Crafting/DIY Resources	15.4%	114
Homework Help Resources	7.3%	54
Streaming Music (Freemal)	6.9%	51
Career Resources	6.5%	48

Total Respondents: 738

Q10 Please select up to three (3) of the following current and potential new Library ADULT PROGRAMS that are most interesting or important to you and your family.

Answered: 728 Skipped: 83



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ANSWER CHOICES	RESPONSES	
Local History	38.5%	280
History or Literary Presentations	36.7%	267
Lectures/Classes on Art, Culture, or Music	34.1%	248
Book Clubs/Literary Activities	25.0%	182
Cooking/Food Programs	21.7%	158
Yoga/Meditation/Mindfulness Events	15.9%	116
Craft Classes	15.5%	113
Technology Classes/Tech-Help Sessions	14.3%	104
Genealogy	14.1%	103
Music Performances	12.0%	87
Multicultural Events	12.0%	87
N/A – Not Interested in Library Programs for Adults	9.8%	71
Memory Café	3.4%	25
English Conversation Circle	0.7%	5
Total Respondents: 728		

Q11 Are there any adult programs you want the Library to offer that aren't currently offered?

Answered: 104 Skipped: 707

#	RESPONSES	DATE
1	Tours of Archival room	4/6/2024 6:21 AM
2	Spanish language conversation groups! I just saw you are starting one next week and I am really, really interested!	4/5/2024 11:21 PM
3	Clubs that meet to discuss a historic time Civil war Ancient Greece Etc Encourage experts to give talks	4/4/2024 1:24 PM
4	Cultural diversity, lifetime hero's or shero's like Tuskegee airman from program long ago	4/4/2024 8:33 AM
5	Workshop on researching in the Archives (i.e. history of urban renewal, house, black history, etc)	4/3/2024 4:41 PM
6	How about a program on living a greener lifestyle (organic gardening, composting, recycling, Newburyport's many resources for reducing waste/trash)?	4/3/2024 8:07 AM
7	I did not know the library offered all of these. I will look for a schedule. :)	4/2/2024 6:58 PM
8	?	4/2/2024 4:35 PM
9	Continuing Education classes geared towards seniors	4/2/2024 4:24 PM
10	Knitting	4/2/2024 4:18 PM
11	Question 9 didn't let me state: I attend movie matinees a few times a year. I think the Archival Center should offer a class on how to research family history and how to trace your house's history using the Archival Center resources.	4/2/2024 4:06 PM
12	Stand up comedy classes and performances	4/2/2024 3:47 PM
13	more local history and classes to teach how to use the archival resources possibly grief counseling	4/2/2024 2:43 PM
14	Making crafts.	4/2/2024 2:29 PM
15	I wish that the archives would return to its current state of full hours with the original archivist	4/2/2024 2:14 PM
16	more technology classes	4/2/2024 11:50 AM
17	It would be wonderful to have live yoga/exercise programs. Virtual programs just don't do it, you can get that on YouTube.	4/2/2024 9:21 AM
18	Many of the current offerings are virtual. I would like to Seymore in person presentations of timely topics affecting the city: elections, Climate change, issues at Anna Jacque	4/1/2024 5:46 PM
19	None right now. I would examine what the Boston Public Library offers within this category and review what new programs could be reviewed and advanced for potential offerings	4/1/2024 5:09 PM
20	no	4/1/2024 4:55 PM
21	Author talks	4/1/2024 3:36 PM
22	Current Events	4/1/2024 2:35 PM
23	More in person daytime activities.	4/1/2024 11:35 AM
24	How to use archives for Newburyport historical research.	4/1/2024 11:05 AM
25	How to research the history of your house and a primer on archival research.	4/1/2024 10:10 AM
26	Game club(s)	4/1/2024 9:41 AM

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27	Mindfulness and spiritual offerings	4/1/2024 8:44 AM
28	None I can identify	4/1/2024 7:51 AM
29	list and description of local mental health therapists and what they specialize in. more clear resources to help people....	4/1/2024 7:49 AM
30	None that I can identify	4/1/2024 7:46 AM
31	Access to archival materials and programs around these collections	4/1/2024 6:23 AM
32	French language classes even using digital tools with coaching.	3/31/2024 11:39 PM
33	No.	3/31/2024 10:07 PM
34	More author visits for both adults & children. I did Literary Festival youth programming for years—we need to bring those back!	3/31/2024 9:12 PM
35	Either become a youth and adult recreation center with yoga, music, and cooking programs, or be a public library. This is an embarrassing question. Taxpayers are about to spend millions to build the new youth center...aka adult recreation and youth center, to make it more palatable to taxpayers...and they'll have craft classes and music, no doubt. It's too bad that the library has lost its sense of itself and its purpose and now has trouble attracting patrons. I don't know anyone who still is enthusiastic about the NPL	3/31/2024 6:09 PM
36	Lectures on policy topics	3/31/2024 5:56 PM
37	Live animal programs for all ages	3/31/2024 5:52 PM
38	Movies	3/30/2024 10:41 AM
39	Utilize more than 3 allowed above - view History / Literary Presentations; Lectures on Art, Culture & Music; Multicultural Events; Genealogy; Tech Sessions; Museum Passes. Onsite or virtual - Age in place info / resources; Options in Mass for Health Care Proxy / Living Will.	3/29/2024 8:47 AM
40	No, thank you for the survey. I look forward to going to library for the adult programs.	3/28/2024 3:58 PM
41	Booktube or BookTok choices to discuss.	3/28/2024 3:12 PM
42	Travel	3/28/2024 3:06 PM
43	How to reduce environmental footprint; Multi-generational programs to encourage volunteerism	3/28/2024 1:35 PM
44	Archives assistance	3/27/2024 11:47 PM
45	I'd like the Library to discuss foresight. For example, what are the various views of what AI is going to mean for NBPT by 2030.	3/27/2024 9:29 PM
46	Programs on alternative healthcare	3/27/2024 7:08 PM
47	no	3/27/2024 1:41 PM
48	I am not the target audience but I think a memory cafe is a beautiful thing to bring to our town	3/27/2024 1:27 PM
49	Creative writing	3/27/2024 1:13 PM
50	How about workshop on the Ninth Commandment for the new staff and their assassin supervisors?	3/27/2024 1:06 PM
51	please continue the movie matinees	3/27/2024 12:41 PM
52	Adults from the community posting 5-6 book reviews of fiction...and...non fiction to the library's website AND Posting reviews copied from the New York Times Book Review of fiction...and non fiction...of books currently available at the library. Posting previews of all films coming in the next 3 weeks at the Screening Room After checking out a minimum of 6 books a month for 6 consecutive months...and returning them on time...each qualifying patron will receive a \$50 gift card redeemable for food and Guinnesses at The Port Tavern. Four chaise longes with all weather padding and overhead umbrellas will be brought outside daily and arranged on the fence enclosed front grassy area between 10-7 daily May 1-September 15. Dogs or cats not allowed in that area during those hours. Because of the growth of social media and its harmful effects of isolation, inability to share ideas, distrust of others, the Harris Street patio will be equipped with multiple seating arrangements to encourage community	3/27/2024 12:07 PM

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conversations and feelings of togetherness. Daily 10-7 PM. The city will install and empty an adjacent trash receptacle for non-alcoholic beverages and food debris. The patio will be monitored by residents who qualify for the City's Community Service Program to reduce their property tax burden. Every Friday from 3-6, on the grassy area outside the Children's Room, there will be allowed public speeches. No swearing. No hate. No disparaging of named individuals. No amplifiers or hand-held loudspeakers. Posting menus and beer lists to all downtown restaurants on the library's website. The Archival Center will be moved into the area of the Children's Room closest to Harris Street to include the usually empty room now surrounded by a wall and glass. This will help youngsters and their guardians learn about Newburyport's history while encouraging young and used-to-be-young to mix. Helping to remove generational barriers now existing with the dearth of multi-generational influences in the home. On May 1 each year, a 10' MAYPOLE with alternating colored 20' streamers be constructed from the base of the stump in front of the Children's Room. Adults and children can dance in a circle around the pole. Front doors to the library will have sensors to automatically open the doors as patrons approach without having to hassle with juggling books, bags, strollers, kids... The benches at the bottom of the front stairs will be heated year round to 72 degrees. Seventy three contemporary fiction novels similar to but not James Patterson will be added yearly. Only readers of romance novels will know where the romance novels are...maybe in the now-emptied Archival Center? A solar paneled roof will be constructed over the center section of the municipal parking lot at Harris and State. This will encourage patrons to visit during inclement weather....and to power the heat-lamps and evening lighting at the Harris Street conversation-promoting Harris Street patio, Catered dining area on the roof of the library (like at the Lighthouse on Water Street) with a seasonal veggie garden.

53	It would be nice if some special accommodations could be made for adults with disabilities. I have an adult autistic daughter who I take to other libraries because they seem to be much more accommodating to her needs like being able to print or make copies.	3/27/2024 9:39 AM
54	Knitting group/class, crafts,	3/27/2024 9:33 AM
55	Finance	3/27/2024 7:26 AM
56	repair cafe, tool library	3/26/2024 7:50 PM
57	No	3/26/2024 6:58 PM
58	WEEKLY Technology Classes, (Basic Beginner to Advanced), Boating Classes (Power & Sail), Ebay Use, Basic Home Plumbing, Basic Car Maintenance,	3/26/2024 6:35 PM
59	no	3/26/2024 5:58 PM
60	Games events, movie/film events	3/26/2024 5:53 PM
61	Zoom art classes	3/26/2024 5:39 PM
62	None	3/26/2024 5:16 PM
63	No	3/26/2024 4:49 PM
64	I'm not currently aware of the events on offer.... Will check website to sign up.	3/26/2024 4:39 PM
65	Spanish language conversation	3/26/2024 4:36 PM
66	Human Library! https://humanlibrary.org/	3/26/2024 4:21 PM
67	A lecture series would be nice... maybe cookbook authors series... really am not sure what is currently offered. Definitely would like access to genealogy materials. Would be nice to get library information in the mail about upcoming events. I'd like to use the library - not sure why I don't currently.	3/26/2024 4:17 PM
68	it would helpful to be able to use the study rooms for more than One 2 hour block per day - IF the room would otherwise be vacant i'm very appreciative of your becoming more flexible about scheduling time in advance. it helps a lor. thank you. Bobbie	3/26/2024 4:11 PM
69	No	3/26/2024 4:02 PM
70	No	3/26/2024 4:00 PM
71	Conversation in foreign languages	3/26/2024 3:35 PM

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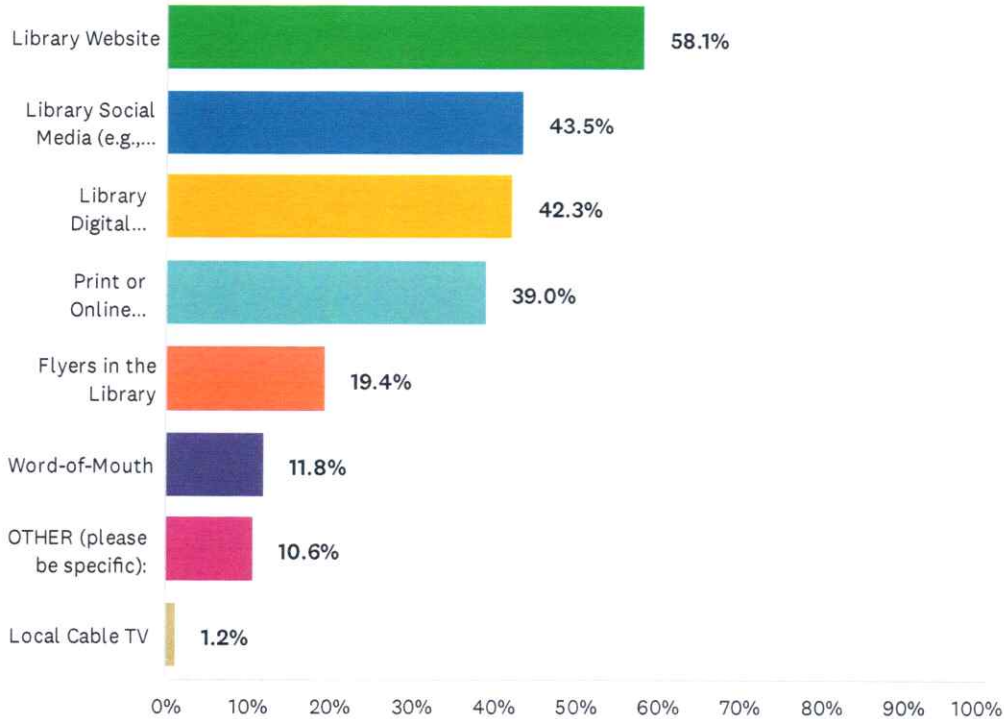
72	Not that I can think of	3/26/2024 3:15 PM
73	Newburyport history	3/26/2024 3:03 PM
74	No	3/26/2024 2:58 PM
75	More dedicated time for a social worker to meet with folks in need in the community at the library.	3/26/2024 2:55 PM
76	Discussion groups	3/26/2024 2:55 PM
77	Drawing more on local historians, professors, writers, artists, etc. who live in the area to give presentations.	3/26/2024 2:52 PM
78	Social events to help seniors meet each other	3/26/2024 2:49 PM
79	Online courses. I forget the name, but the Newbury library offers them. Btw, the most valuable online resource is access to the daily news.	3/26/2024 11:57 AM
80	Encourage use of library for social gatherings and community events	3/26/2024 2:53 AM
81	I would love to have an evening walkthrough of the online resources. I struggle with them.	3/25/2024 7:24 PM
82	None	3/25/2024 3:28 PM
83	you used to offer tai chi?	3/25/2024 1:07 PM
84	Library of Things	3/25/2024 12:43 PM
85	Author / Illustrator visits / readings	3/25/2024 12:42 PM
86	Beginner foreign language courses, a regular pop up cafe would be awesome. Too many homeless sleeping in the library now. They need a place to go.	3/25/2024 12:11 PM
87	I just don't have time to attend, maybe that will change at some point!	3/25/2024 11:25 AM
88	I would like to see the Archives Room restored back to its previous self. I spent countless hours and literally years working with the very dedicated and experienced archives volunteers as well as with head archivist, Sharon Spieldner, and I was crushed when I watched this invaluable wealth of knowledge just be blown away. What a loss to the entire community; hiring new people in their place will unfortunately not restore it. You cannot overnight restore and attain the same degree of institutional knowledge that took decades to create.	3/25/2024 10:52 AM
89	I love that there is always a puzzle available to work on on the 2nd floor. The puzzle exchange has also been a fun addition and is a good excuse to get my family to the library to pick out a puzzle.	3/25/2024 10:34 AM
90	I'd be interested in most types of classes, from travel. technology, food, and history. does it make sense to team up with the adult education program in Newburyport?	3/25/2024 9:27 AM
91	Travel lectures or narrated travel logs	3/24/2024 3:25 PM
92	No	3/24/2024 1:56 PM
93	I'm interested in EIGHT of the above. Poorly designed survey to limit it to THREE!!! Equally interested in 1, 2, 3, 4, 7, 8, 9, and 13.	3/24/2024 11:54 AM
94	No	3/24/2024 10:38 AM
95	Mystery Book Club	3/24/2024 10:27 AM
96	Art Exhibits	3/24/2024 2:36 AM
97	I'm on many library mailing lists so that I can access their free webinars, especially on museum tours, and topics like anti-racism and a range of social justice topics.	3/23/2024 10:57 PM
98	I like the variety of your current programs.	3/23/2024 8:55 PM
99	Auto and home repair	3/23/2024 2:05 PM
100	2nd Language classes	3/23/2024 1:32 PM
101	Second language conversation groups, continued classes on various arts and crafts fields.	3/23/2024 1:05 PM

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102	<p>I would love to see NPL provide some media literacy offerings -- simple ones and more complex ones. This would dovetail perfectly with a library's mission. Our citizens have core deficits in discerning information. This could be managed in a way that teaches skills vs triggers debates about "fake news". Some orgs already have resources and curricula that could be deployed and reduce the need of staff to reinvent the wheel. News Literacy Project has an actual curricula for schools and the general public (although the school based one is more robust). A demographic in sore need (besides young people) is the upper middle aged and some older folks. Perhaps a series in partnership with schools or some churches for the different demographics. Maybe a project in partnership with other area libraries. I think there's a lot of ways to get creative. Older youth involvement, partnerships with others etc https://newslit.org This would be a truly unique (not duplicated) offering that is precisely aligned with library mission. Many of the other programs here are (crafts and performances and cooking and yoga and even local history) are nice to be hosted at a library but I would hope they are offered through partnership and don't take up too much library staff time as they are somewhat the "domain" of other organizations already doing work in this area. Although I love seeing the library used for multiple purposes and an entry point to community resources and all kinds of learning and experience. I'd also love to see the library (maybe in partnership) have tours or day trips to special collections or library-ish places that one individual might have trouble accessing -- national archives, private libraries, museum, academic etc.</p>	3/23/2024 11:46 AM
103	Language classes (Spanish) would be cool	3/23/2024 11:01 AM
104	<p>A cookbook club would be great! Great way to get people together to talk about recipes from a selected cookbook. Also, if you have the participants bring in what they cooked it adds something special, yummy food!!</p>	3/23/2024 10:27 AM

Q12 How do you prefer to hear about Library collections, programs, and services? Please select up to three (3).

Answered: 726 Skipped: 85



ANSWER CHOICES	RESPONSES	COUNT
Library Website	58.1%	422
Library Social Media (e.g., Facebook, Instagram, Twitter)	43.5%	316
Library Digital Newsletter	42.3%	307
Print or Online Newspaper (Newburyport Daily News)	39.0%	283
Flyers in the Library	19.4%	141
Word-of-Mouth	11.8%	86
OTHER (please be specific):	10.6%	77
Local Cable TV	1.2%	9
Total Respondents: 726		

#	OTHER (PLEASE BE SPECIFIC):	DATE
1	text	4/6/2024 10:33 PM
2	email	4/5/2024 10:40 AM
3	email	4/4/2024 10:57 AM

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4	Nice People of Newburyport Facebook or NextDoor app	4/2/2024 6:59 PM
5	Friends of the Library newsletter	4/2/2024 4:07 PM
6	Flyers at the Senior Center	4/2/2024 11:51 AM
7	emails	4/2/2024 10:44 AM
8	Email	4/2/2024 9:32 AM
9	email	4/1/2024 6:27 PM
10	email	4/1/2024 5:20 PM
11	email	4/1/2024 3:56 PM
12	I was not aware that the library offered a digital newsletter	4/1/2024 2:36 PM
13	email or text would be nice	4/1/2024 1:12 PM
14	text	4/1/2024 12:55 PM
15	EMailing list	4/1/2024 12:11 PM
16	e mail	4/1/2024 8:08 AM
17	Email	4/1/2024 7:52 AM
18	Email	4/1/2024 7:47 AM
19	Email	3/31/2024 8:43 PM
20	Email	3/31/2024 7:17 AM
21	Haverhill Life newspaper, WHAV radio	3/29/2024 12:08 PM
22	Direct email	3/29/2024 11:39 AM
23	Use Wesite; Digital Newsletter & online local News; Prefer Email. Not on Social Media, don't have Local Cable	3/29/2024 8:50 AM
24	Email notices	3/29/2024 8:24 AM
25	Local Pulse podcast	3/29/2024 7:54 AM
26	Email	3/28/2024 10:32 PM
27	email	3/28/2024 1:36 PM
28	Email	3/28/2024 10:21 AM
29	More general social media	3/27/2024 9:30 PM
30	Email	3/27/2024 5:37 PM
31	All I want to hear from that ethical equivalent of a leper colony are apologies, resignations, and re-instatements.	3/27/2024 1:07 PM
32	Email	3/27/2024 8:34 AM
33	The city should have a weekly or monthly digest on city resources awareness- kind of like the chamber has - but more focused on awareness and building civic connections (volunteers needed, micro funding of city/school needs, dept updates)	3/27/2024 8:00 AM
34	lol	3/27/2024 7:46 AM
35	Email	3/27/2024 7:14 AM
36	e-mail	3/27/2024 5:54 AM
37	Email	3/26/2024 11:30 PM
38	Email	3/26/2024 6:37 PM
39	Is there a direct email option?	3/26/2024 5:54 PM

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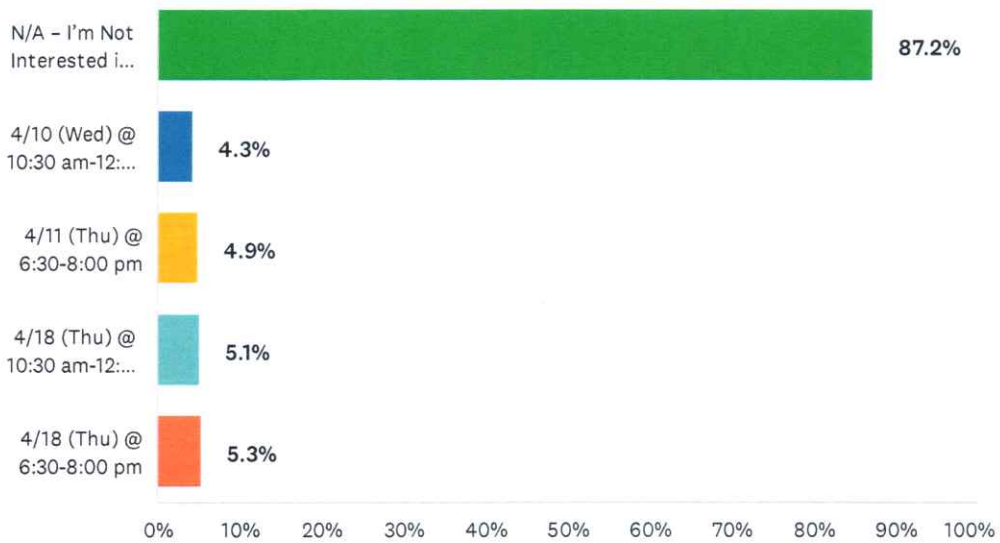
40	Signage outside building	3/26/2024 5:45 PM
41	Email	3/26/2024 5:38 PM
42	Have sings telling people how to sign up for library news and info	3/26/2024 5:30 PM
43	Email	3/26/2024 5:29 PM
44	Email	3/26/2024 5:20 PM
45	email?	3/26/2024 5:08 PM
46	emails/texts	3/26/2024 5:05 PM
47	I rely on word of mouth, but would love to get emails for upcoming events	3/26/2024 4:40 PM
48	email	3/26/2024 4:28 PM
49	YouTube videos like the Mayor's Corner or how about also through the adult Ed booklet that gets delivered in the mail to homes.	3/26/2024 4:19 PM
50	it would be great if you had a mailing list to which patrons could subscribe you could push out a link to those announcements that are on the website.	3/26/2024 4:12 PM
51	Other digital newsfeeds	3/26/2024 3:45 PM
52	email	3/26/2024 3:22 PM
53	None	3/26/2024 3:15 PM
54	email	3/26/2024 2:57 PM
55	Email	3/26/2024 2:55 PM
56	Maybe other social media - NextDoor, perhaps?	3/26/2024 2:54 PM
57	I don't hear about what is available	3/26/2024 2:51 PM
58	Neighbors flyers in the area	3/26/2024 2:50 PM
59	email	3/26/2024 2:46 PM
60	Newburyport City Email	3/26/2024 2:44 PM
61	I think the library newsletter? Also, that's what you should promote on your sandwich board outside the library	3/26/2024 11:59 AM
62	Email	3/25/2024 6:29 PM
63	Youth svces	3/25/2024 4:27 PM
64	email	3/25/2024 3:37 PM
65	email	3/25/2024 1:31 PM
66	Calendar mailings	3/25/2024 12:11 PM
67	Email	3/25/2024 11:53 AM
68	Email	3/25/2024 11:33 AM
69	NextDoor would be helpful too	3/25/2024 11:28 AM
70	email, text	3/25/2024 11:18 AM
71	Email	3/25/2024 10:52 AM
72	Announcements or article in The Daily News or via email or text from the library	3/25/2024 10:52 AM
73	Email	3/25/2024 10:37 AM
74	I do not have social media or watch local news	3/25/2024 10:32 AM
75	library text	3/25/2024 10:31 AM

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76	Email	3/25/2024 10:29 AM
77	The email I recieved	3/25/2024 10:27 AM

Q13 If you're interested in participating in a virtual Library Focus Group, please indicate all the dates you are available. If you're not interested, please select N/A.

Answered: 721 Skipped: 90



ANSWER CHOICES

RESPONSES

ANSWER CHOICES	RESPONSES	Count
N/A – I'm Not Interested in Participating in a Focus Group	87.2%	629
4/10 (Wed) @ 10:30 am-12:00 pm	4.3%	31
4/11 (Thu) @ 6:30-8:00 pm	4.9%	35
4/18 (Thu) @ 10:30 am-12:00 pm	5.1%	37
4/18 (Thu) @ 6:30-8:00 pm	5.3%	38
Total Respondents: 721		

Q15 Please share any additional comments or suggestions that will help shape how the Newburyport Public Library serves the community over the next four years.

Answered: 252 Skipped: 559

#	RESPONSES	DATE
1	1. Reinstate Sharon Spieldenner as Archivist 2. Restore winter Sunday hours	4/8/2024 9:45 AM
2	1. I would like the library to resume fall/winter Sunday Hours 2. Establish a volunteer program 3.Develop programming and exhibits drawn from the Archives which focus on local history	4/8/2024 9:42 AM
3	We would love for the library to be open on Sundays. Otherwise, keep up the great work!	4/7/2024 7:33 PM
4	Probably a small thing, but it would be nice if I could bring a cup of coffee into the library to sip while reading. I know it creates potential problems, but instead I bring a book to a coffee shop. Not a big deal, but you asked!	4/7/2024 12:38 PM
5	more movie screenings	4/6/2024 10:34 PM
6	Be more community center. Restaurants and stores and volunteer in community. Wider lobby with community staff	4/6/2024 6:24 AM
7	Welcome the volunteers back to the Archival Center and publically apologize for defaming them. Bring Spieldenner back. Fire the incompetent librarians who forced her out.	4/5/2024 12:43 PM
8	Thanks for all you do. Thank you for the movie matinees; it would be great to have those offered also in the late afternoon or evening during the summer. Thank you for the community puzzle, and the puzzle exchange. Please consider returning to Sunday afternoon hours and staying open later on the weekends. Please bring back our beloved archive volunteers, and let them do the work they are so capable of. They were as much a community asset as the archival materials themselves. Please offer more frequent home delivery services. Please consider offering a robust fact-checking service. keeping the community well-informed is a vital role for the library. Capital project: please consider converting the children's room and adjacent patio into a small cafe (if you can find another suitable space for the children's programs).	4/4/2024 5:25 PM
9	Restore the Archival Center	4/4/2024 1:28 PM
10	easier access to e sources-online well written instructions. should not have to be trained by lib staff to use. better more intuitive web site. search feature should be debugged.	4/4/2024 12:03 PM
11	I think the library does a fine job serving our community if I have a couple of requests would like more current novels available and replace the childrens room carpet and repaint it.	4/4/2024 10:16 AM
12	would love the children's space to be more welcoming. Comfy places to sit. Bring some toys or puzzles back.	4/4/2024 10:13 AM
13	I am a big fan of the library and very appreciative of its staff and service. Thank you!	4/4/2024 8:53 AM
14	Please bring back archival experts (Sharon & the volunteers) who have such a wealth of knowledge that has been lost. Please expand hours to 7pm on Fridays, 6pm on Saturdays, ans Sunday 12-5pm. Thank you	4/3/2024 4:43 PM
15	I enjoy the wed afternoon movies. I have also attended a couple of presentations including "preparing for medicare". Also a political candidate forum a couple years ago that was very informative.	4/3/2024 3:35 PM
16	Open Harris st patio for adults to chat Provide virtual book talk promotions by genre interests Previews of Screenng Rm movies at website Provide description of services offered by tech. navigator & scheduling help Ex is creating a collaboratory to welcome and expand learning & participation wallingfordlibrary.org (CN) Bring sparkle to YA area- missing any enticement in	4/3/2024 12:19 PM

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atmosphere - is there a designated YA librarian? Build alliances among all libraries in our community

17	I have been a big supporter of the library for decades and have spent many hours there. I have never been a volunteer at the library, yet I know several people who were volunteers at the time the program was unceremoniously shut down. These volunteers have deep roots in the community and tended to be folks who were involved in many other organizations. The public insult they suffered is more far-reaching than you may imagine. This rift should not be ignored but steps should be taken to mend it for the good of all,	4/3/2024 12:15 PM
18	It would be great to see the library represented at some of the upcoming spring summer and fall events in town. I wonder if he booth at some of the fairs would attract new friends (?)!	4/3/2024 7:27 AM
19	I am 100% happy with our city's library. It is a treasure to have such a nice library. I am willing to help or donate when needed.	4/2/2024 11:29 PM
20	I really enjoy having the library and the staff is friendly and helpful. It's a great resource in the community. I appreciate the automatic renewal because it often takes me longer to get through some books.	4/2/2024 7:03 PM
21	I sometimes order books or DVD movies online to pick up at library.	4/2/2024 6:32 PM
22	Very pleased with the services offered and hope the library continues to get relevant books	4/2/2024 6:16 PM
23	When a conference room is unused or unbooked while I am at the library with others, I would like the opportunity to use it.	4/2/2024 5:13 PM
24	Very disappointed with what appears to be an extremely unfair and calculated removal of a very competent archivist without cause.	4/2/2024 4:41 PM
25	None beyond those advertised	4/2/2024 4:31 PM
26	1. need a hearing loop, 2. Please get more parking close by for elderly especially during bad weather, 3. I am so very thankful for the library staff so very responsive and for bringing me back to the library!	4/2/2024 4:27 PM
27	Need easier way to reserve books online. Really a nuisance to have to put in library card # each time.	4/2/2024 4:22 PM
28	Question 12: offered options that included: N/A not interested. Needed additional choice: Interested but not available at this time Meeting Spaces: Nbpt is short on public meeting spaces. Please allow the use of the Children's Activity Room and allow more to be in the 3rd FI conference room. I think the Library of things collection should be promoted more. I believe that any employee of the city should be made aware of the technology available there to assist public with low vision etc. I heard that City Hall employees were encouraged to offer enhanced services to those who need it, but it seems they were not shown/told how to do that. Maybe offer an open hour to demo the use of some of the Lib or Things items for whoever might be interested. Tell the public more about what's available. I would suggest that the front desk staff offer warm greetings and smiles to all who enter, without exception. Establish a friendly relationship from the start. Many who have been volunteers are not feeling welcome and all who enter should be welcomed.	4/2/2024 4:16 PM
29	Best library on the Northshore! Keep up the great work!	4/2/2024 3:49 PM
30	Open outdoor seating / reading area.	4/2/2024 3:39 PM
31	make use of the outdoor space to promote friendships have a welcome/greeter at the front door to offer immediate assistance	4/2/2024 2:43 PM
32	I just moved here and my husband and I LOVE the library. Love reading the newspapers and finding quiet spaces to write.	4/2/2024 2:31 PM
33	Given that the Library staff is not interested in talking with any of the volunteers about the false charges that were made against them. I do not see how there is the way forward for the library to be considered a friendly place for all.	4/2/2024 2:17 PM
34	I'd like to suggest that the library build a list of local experts who are willing to 1) help children and college students with school work, 2) Answer specific questions about their area of expertise. I am an academic physicist and would be very willing to work one on one with	4/2/2024 2:14 PM

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learners (young and old). I suspect there are many like me in the STEM fields and beyond who could help others to learn.

35	Would like the side patio off the kids room to have furniture for outdoor seating	4/2/2024 1:32 PM
36	Keep green space as it is-keep lobby open and quiet	4/2/2024 12:38 PM
37	Maybe some senior classes on smart phones	4/2/2024 11:54 AM
38	Stop dumbing down books that are offered. Hard to find older authors. Usually go to Ipswich Library for these. I mean Edith Wharton, etc.	4/2/2024 10:45 AM
39	NPL is even above excellent in serving the Newburyport Community and as a Senior I appreciate it more and more. Thanks	4/2/2024 10:26 AM
40	Archival center available without making a reservation	4/2/2024 9:33 AM
41	it would be nice to have more of a play area in the children's section so we can spend time with older children choosing books while little ones play safely in contained area.	4/2/2024 9:23 AM
42	be open on Sundays! even in summer!	4/2/2024 8:54 AM
43	Open the little program room and patio in the Children's Room. It's a shame to waste that space.	4/2/2024 7:26 AM
44	Open on Sundays perhaps four hours?	4/1/2024 11:57 PM
45	The Library and its services seems a bit stagnant right now. I don't see many people in the building when I am there. I feel like it has lost its vibrancy and connection to the community. Programming should be more relatable to issues and happenings in the center, with a more pronounced approach to multicultural events, i.e information about Afghani culture. The disruption of high quality archival assistance has reverberated across the city. The director needs to inform the citizens of Newburyport honestly and openly about what happened, what is being done to mitigate the problem and provide a plan for a robust Archival Center. The Library staff owes the city and especially the volunteers a chance to rebuild not sweep problems under the rug. The Library's mission needs to be upheld.	4/1/2024 6:01 PM
46	I suggest that the library address the disaster it created in the Hamilton Room. I have spent many hours with the most helpful staff and this issue must be explained and corrected.	4/1/2024 5:39 PM
47	Stop taking books off the shelf.	4/1/2024 5:14 PM
48	NBPT library is a treasure, the staff is always courteous and helpful. Don't change anything about the staff.	4/1/2024 4:57 PM
49	I like the library and am glad we have it	4/1/2024 3:57 PM
50	Would like to see write-ins similar to rentals during nanowrimo	4/1/2024 3:38 PM
51	It seems there are less hardcover books being ordered and displayed. I would prefer more of these rather than the new books with "paperback" covers. It would be nice to add the Washington Post as a newspaper (online addition).	4/1/2024 2:39 PM
52	Archival center should be maintained and not allowed to go downhill.	4/1/2024 1:49 PM
53	I have used the expertise of Sharon S many times in the past and am distressed at how badly she and the volunteers have been treated	4/1/2024 1:15 PM
54	I do not feel that a weekly drumming circle is the quiet I seek at the library.	4/1/2024 12:12 PM
55	Not enough in person daytime activities, crafts, etc. Everything seems to be virtual format.	4/1/2024 11:36 AM
56	Parking	4/1/2024 10:25 AM
57	I think the library's governance should be re-examined and that the city's mayor should not sit on the Board of Directors.	4/1/2024 10:11 AM
58	Thank you for being there!!	4/1/2024 9:39 AM
59	How the archival center issue was handled lacked transparency, conveyed a lack of managerial maturity, and upset many residents. Consider bringing Spieldenner back in some capacity at the archival center, and reinstating the volunteer program as it was. At a minimum,	4/1/2024 9:34 AM

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a statement that conveys healing, that recognizes that the issue was poorly handled, and that provides a positive climate for moving forward. That would send a very positive message to the community. Anything less than that severely damages the library's reputation with the general public. Consider a library history lecture series that includes those volunteers that were offended as a way of moving forward. Possibly done with the help of local museums and organizations. Redouble efforts for the community to use library facilities - such as the meeting rooms and lecture hall. This issue is your single biggest barrier to addressing how the NPL serves the community over the next four years, and the library's role not only as a traditional lending center (digital and objects), but also as a leader in promoting Newburyport's rich history, and as a community resource and gathering spot for Newburyport residents. Anything less than that will see a slow decline in the role of the library locally through declining community involvement and reduced budgets (like is happening to many libraries nationally). Without that, the NPL risks losing relevance, or even fading into obscurity.

60	Use of outside patio	4/1/2024 8:34 AM
61	Archival Center is very important to me for research. Better support needed.	4/1/2024 8:08 AM
62	None- I find the library book collection to be very good for my needs.	4/1/2024 7:53 AM
63	love the idea of some outdoor space...publish waiting lists for popular books time involved. better quality new fiction..more selections in new books.	4/1/2024 7:51 AM
64	Patio on side street open with tables and chairs.	4/1/2024 7:05 AM
65	I would like to use the library more but often find the book I want is not available. Or has a very long waiting list. The archival center is a hugely important resource. Newburyport is unusual in having such a large photographic collection of the city. All efforts should be made to make this resource more available and to care for it appropriately. And to expand the collection.	4/1/2024 6:26 AM
66	Please review the archive volunteers issue	4/1/2024 2:50 AM
67	Would like an easy way to request the library acquire materials/books/audio books both in house and via Libby.	3/31/2024 11:46 PM
68	You have a great staff. I appreciate you. Thank you.	3/31/2024 10:13 PM
69	As a handicapped senior, I wish there was a book return on the sidewalk that I could drive up to. BTW...this is my favorite library.	3/31/2024 9:32 PM
70	I think the Library is great and I wouldn't change a thing! Everyone is so nice!	3/31/2024 9:30 PM
71	Our library used to be a friendly, welcoming place. It seems to have lost that community feel due to recent accusations made by staff and city hall. I've spent years volunteering on Library Committees, served as President of the Friends etc and really find it disturbing that our library has lost so much in the current atmosphere of distrust. It was disingenuous to say the former archivist in her 40s chose to "retire." Not happy that this has happened!	3/31/2024 9:20 PM
72	I think a tool library is a great idea. Maybe some singles events. The patio is a nice place to hold events.	3/31/2024 8:46 PM
73	I don't want another community center. I want a library. That's why I now drive to Phillips Exeter Academy Library -- it's nice to be in a library that still wants to be a library.	3/31/2024 6:11 PM
74	I love our library. Especially the staff who are always helpful and courteous. We are very lucky.	3/31/2024 5:47 PM
75	My personal connection with the NPL Archival Center goes back to well before I lived in the area, and in fact well before I was born. In 1979, when I was a graduate student in Urbana, Illinois, Dorothy O'Donnell, my landlady, told me about visiting her grandmother in Newburyport as a teenager in 1911, and visiting the Archival Center, where she started researching her family history. While living in Urbana, I helped Mrs. O'Donnell with her genealogy. When she was finished, she provided me with a copy, and sent another copy to your Archival Center. I moved to Byfield in 1987 and soon found that Mrs. O'Donnell and I were both descendants of the First Settlers of Newbury. In 2015 I began a business as a professional genealogist, and used the resources of the archive room, especially the expertise of your former librarian, Sharon Spieldenner, a true professional who often helped me with my research, and directly helped me secure two jobs involving local genealogy. Forty-four years after learning about this wonderful resource, and having worked extensively with its former primary curator, it was with great disappointment and anger that I learned about Sharon's "retirement". You can improve the	3/31/2024 12:05 PM

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library for the next four years by admitting a terrible mistake and correcting it by hiring Sharon back to lead the Archival Center.

76	In general, I love the library. It has a great collection of books and things. Especially like the Graphic Novel section (although you need to complete your Walking Dead collection). I also love going there to do work as well. A great place!	3/30/2024 2:49 PM
77	I'm happy with the library	3/30/2024 11:44 AM
78	Please maintain the excellent hours the library is open. Please improve the Internet in the far corner of the stacks area.	3/30/2024 10:45 AM
79	Find out what REALLY happened with the volunteers, etc.	3/29/2024 9:49 PM
80	Our library is a critical institution in our city, and the programming, staff and volunteers provide an important service. They need to be fully supported.	3/29/2024 7:42 PM
81	I really miss your Sunday afternoon hours.	3/29/2024 2:05 PM
82	Craft, DIY books (dont see a lot of new ones)	3/29/2024 12:44 PM
83	Continue to support social services delivery at the library. Try to connect with Newburyport's "invisible" populations (non-English speakers, renters, service workers).	3/29/2024 11:40 AM
84	Re-instate staff and volunteers to Archives.	3/29/2024 10:31 AM
85	Thank you. i love the library!	3/29/2024 8:55 AM
86	Use better survey questions and offer more options. If focus group was less an hour, I would participate. After contentious occurrences of the past year, provide more outreach to the community at Senior Ctr; Schools; Youth Services and participate in community activities.	3/29/2024 8:53 AM
87	Bring back popcorn for matinee movies.	3/28/2024 3:16 PM
88	The question about how many times I visit the library gave a choice of every day or every couple of weeks. I visit several times a week.	3/28/2024 3:07 PM
89	Love the library!	3/28/2024 2:56 PM
90	Bring back the volunteers!	3/28/2024 2:46 PM
91	I've been a patron & supporter of the library for 30+ years and have had a personal connection with every head librarian (except the last one) & many of the staff. I believe that the library has become far less welcoming & community-spirited, and much more bureaucratic, than at any other time during those years. It's very disheartening.	3/28/2024 2:20 PM
92	broaden "library of things"	3/28/2024 1:40 PM
93	I would like to see the library operate independently of the ALA, and parent organizations that carry out centralized agendas. The Newburyport library should reflect a commitment to political and identity neutrality - treating all identities as valuable without over emphasizing some as a perceived ideological correction. The ALA has been explicit that the goal of librarians is the advancement of ideological goals. It is clear that there are members of the library staff that are happy to carry out these agendas. It would be nice to see a return to a perspective that there is value in building trust and remaining identity-politics-neutral, and a respect for the role of parents and caregivers to vet the quality and appropriateness of content for their children. It is possible to comply with state laws around borrowing history that protect defendants, without sacrificing the ability for parents to protect their children from unwanted influence of all kinds.	3/28/2024 10:38 AM
94	Library of Things to borrow/use is a great idea, could expand with more items. Also its much nicer to vote @ Library for elections. Furniture in reading room looks extremely worn out- it takes away from the nice atmosphere.	3/28/2024 9:31 AM
95	The first floor of the Library was once truly filled with books. Not so much now. That saddens and disappoints me. I think Jack Garvey has a legitimate point of view. He's a talented reader, worthy of attention and respect.	3/27/2024 9:32 PM
96	It would be nice to see a few bi-directional or interactive projects, i.e, where the patrons/public are invited to contribute. Example: a "make a poem; take a poem." Or something like that ...	3/27/2024 8:23 PM
97	A dedicated librarian for teens to help them find good books for this tough age!	3/27/2024 7:10 PM

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98	I loved the library as my daughter grew up and participated in all the children's activities: mother goose, story times, pumpkin decorating, borrowing books. As she got older I started studying for a work exam and spent many hours in the private study rooms upstairs. I was so thankful to have a space to go. I also went to a few presentations. One was on wolves and another was on rare books. I'd line interested in more presentations if there were some. I don't seem to see any news about the library. Is there a newsletter? I have been in the archives before and treasure that part of the library. I feel like there could be activities at the library that are now at the senior center. I don't go to the senior center but would go to the library. Please check out this	3/27/2024 6:40 PM
99	This is a wonderful use of our tax dollars. The staff is fantastic. I love the inter-library loan ability. I'm in the library at least once a week and it is always a joy to be there.	3/27/2024 5:27 PM
100	Would love to see hands on craft/creative opportunities for adults.	3/27/2024 4:04 PM
101	Don't accuse volunteers of bullying without a proper investigation.	3/27/2024 2:56 PM
102	I would like to see the volunteer program reinstated as that is a vital part of involving the community as well. Just put it out there that volunteers to handle the tasks they are designated to.	3/27/2024 1:37 PM
103	I'd love to see the profile substantially raised for NPL's archives and local history- with plenty of outreach programming.	3/27/2024 1:15 PM
104	On some questions, I answered N/A. That's only because I'm trying not to segt foot in the leper colony until the assassins are held to account.	3/27/2024 1:10 PM
105	My "I Don't Know" answer to whether I hold a Newburyport library card was because I originally got the card when I lived in Amesbury, I'm a Newbury resident, and most frequently use the Newburyport library building but sometimes find myself at the library in Rowley. So...MVLC card is how I think of it. Thank you for all you do!! I don't know what I'd do without the library.	3/27/2024 12:47 PM
106	I love the pick up crafts and often use my lunch hour to come and get them for my grandchildren. Thank you for all you do.	3/27/2024 12:32 PM
107	Structure the monthly Board of Directors meetings more like the Parks Commission...that is... with the public numbering less than ten, ask for comments just after each topic discussed by the Board. This is a community...not the US Senate. Sharing ideas, concerns and solutions allows for the building of trust and transparency while diminishing the feelings of the lack thereof.	3/27/2024 12:17 PM
108	Not right now.	3/27/2024 10:53 AM
109	I am a huge library proponent and want to let you guys know you're doing a great job in general, and dealing with disgruntled old biddies in specific! One thing I would love to see more of would be artwork. I'm partial to color, but even old photos of Newburyport and surrounding locations in black and white would be nice. Maybe rotating art which correspond to season, holidays, local artists, etc. Keep up the great work!	3/27/2024 10:49 AM
110	Bring back Sharon Spieldenner to the NPL Archival Center.	3/27/2024 10:22 AM
111	Please continue to stand up for reason, the free exchange of ideas, and oppose censorship in all forms.	3/27/2024 10:00 AM
112	As mentioned allowing some flexibility for adults with developmental difficulties.	3/27/2024 9:42 AM
113	Tutoring program - having a list of willing/available tutors, particularly for high school level (math, especially). The schools do not provide much guidance/assistance.	3/27/2024 9:36 AM
114	More in person events and less zoom Bring back Sunday hours during the winter	3/27/2024 9:34 AM
115	Online resources are the most useful to me. I like the access to news like NYT and WSJ. I would love to see those continued and others like FT.com or Economist would be appreciated.	3/27/2024 9:25 AM
116	I would like to have more programs that offer children and youth whales watching, educational cruises, etc.	3/27/2024 9:02 AM
117	I plan on using the library more than I have.	3/27/2024 8:02 AM
118	It's a great facility and serves areas of the community /residents as it should. I would suggest engaging our schools/students to foster leadership/volunteering and making it a resource for	3/27/2024 8:02 AM

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them (study groups, tutoring, author nights for associated school reading requirements)

119	I would strongly support a renovation/expansion of the library in the future. I recently moved from a town in which the library was a gathering spot. Sadly, this library feels very dark and cut up into small rooms.	3/27/2024 7:49 AM
120	Increase number of digital copies of books so the wait time isn't so long. Thanks	3/27/2024 7:47 AM
121	Thank you for trying to expand	3/27/2024 7:27 AM
122	Physical books and DVDs are still important to me and I continually use the MVLC. I'm am very interested in the history of our community and think it's vital to have staff at the library who are knowledgeable and can assist with research on houses, genealogy and local history.	3/27/2024 7:26 AM
123	Over the years library services, staff, programs have been wonderful and met mine and my children's needs well. It's a great community space and I appreciate how staff take such care to keep the library vibrant and books/resources relevant and up to date. One outreach/change may be to look at our immigrant community and be sure we have sufficient books/resources in their languages. Another is to consider how to improve the teen space to be more engaging. Otherwise, just keep doing what you've been doing.	3/27/2024 7:01 AM
124	Archival Center is a great place for learning about information that is not easily found regarding the city and the homes here.	3/27/2024 6:35 AM
125	I think most important to me is diversity in the selections- to help normalize fringe groups such as LGBTQ+ and racial/cultural. I feel the library plays an important roll in this	3/27/2024 5:57 AM
126	A public meeting with open & honest sharing to resolve the issues between the library volunteers and the paid library staff.	3/26/2024 10:24 PM
127	Better reach-out to the community.	3/26/2024 9:13 PM
128	Thank you for the opportunity to participate!	3/26/2024 8:22 PM
129	younger children aspect were great when our kids were of that age.	3/26/2024 8:01 PM
130	I still see the library as a primary place to promote literature. That's a challenging thing right now in our society but I would love to get information on not just best sellers, but award winning writing and books promoted and discussed by the staff there or writers themselves. Check out the Nowhere Bookshop in San Antonio, TX (nowherebookshop.com). They do such a nice job of promoting the writers and books and yes, they are selling, but aren't you also selling? The idea is to spark interest. I want to be sparked!	3/26/2024 7:10 PM
131	I enjoy Libby	3/26/2024 6:54 PM
132	Display items from the archives in the library lobby on a rotating basis.	3/26/2024 6:41 PM
133	I'm fairly new to NBPT (transplanted from Andover) and have made regular use of the library for tutoring and resources. I have wished there were more space available for studying/ tutoring. (Andover's Memorial Hall library is a tough act to follow, I am aware!) Thank you for this work!	3/26/2024 6:11 PM
134	I would like the Library open on Sundays in the winter months. Say 9 am to 2 pm.	3/26/2024 6:10 PM
135	Stop firing qualified staff and volunteers.	3/26/2024 6:00 PM
136	The library is so welcoming & offers a great collection of books and puzzles to borrow — please keep it that way. Would love to see more community gatherings/events held there — games, crafting, yoga, movie screenings.	3/26/2024 5:58 PM
137	Would prefer that movies shown on Wednesdays not be so full of profanity that one must walk out to avoid intense discomfort. They could be reviewed and evaluated better before selection so attendees are not misled as to appropriateness-Rated R should still be viewable.	3/26/2024 5:53 PM
138	I love the library, want to support the library, would very much like to spend time there but I have no transportation and have reclusive tendencies.	3/26/2024 5:23 PM
139	Would love to see Sunday hours back if possible	3/26/2024 5:20 PM
140	The library staff at the front desk is friendlier then those that were there in the past.	3/26/2024 5:20 PM
141	love our library. great resources and staff. great hours of availability. craft supply lending would	3/26/2024 5:07 PM

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	be fun. book club. access to more global genealogy resources	
142	Please go visit the Curtis library in Brunswick Maine. This library has lovely seating areas and it feels very welcoming. Nbpt library could benefit from some changes to help it be a more welcoming comfortable space. My children have outgrown the children's room but that space needs help as well. It isn't fun or engaging. If look at other children's room they have much more interactive spaces	3/26/2024 5:06 PM
143	Lets please try to keep things more family values oriented. I've seen tween programs such as new age spiritual without balance.	3/26/2024 4:55 PM
144	Nothing	3/26/2024 4:50 PM
145	Bring back Sharon in the Archive center! She was a great asset.	3/26/2024 4:45 PM
146	keep up the good work!	3/26/2024 4:42 PM
147	We love the afternoon movies	3/26/2024 4:39 PM
148	I recently left Newburyport. I felt and still feel it's important to keep archival items, such as documents, books, etc, available. Newburyport thrived after the changes of the 1970s and claims to love its history. My family goes back to 1635 and history and this library helps me research. I come when I can but wish to more often.	3/26/2024 4:29 PM
149	Summer toddler story time	3/26/2024 4:28 PM
150	* Revolving art on the walls * More colorful and lively interior design * Clearer signage and maps to help locate resources * More fundraising activities * More meeting rooms available to patrons	3/26/2024 4:25 PM
151	Please maintain the Archival Center with full walk-in hours.	3/26/2024 4:15 PM
152	i would be pleased to participate in a focus group during the weekend or on an weekday evening. work right now is just too demanding during the day	3/26/2024 4:14 PM
153	I also get museum passes from the library.	3/26/2024 4:12 PM
154	Grateful to be able to work with the volunteer team that raises money through the Great Old Book Sale 2 times a year.	3/26/2024 4:05 PM
155	I rate the library staff A plus Always friendly and knowledgeable!!	3/26/2024 4:03 PM
156	Although I recognize that the library is a union employer, I sincerely hope that there are ways to increase the volunteer programs beyond the Friends. Library involvement is a wonderful way for students and adults to get to know the collection and all that the library offers. It seems a shame that the opportunities are so limited today. Over the last 40 years I have gotten so much out of the time I have spent volunteering in libraries (in other communities). I have always felt the libraries should be the center of volunteerism in a community and find it puzzling that our library does not encourage more.	3/26/2024 4:03 PM
157	You need to rethink how the archives were handled this past year. The situation has many residents quite disturbed.	3/26/2024 4:00 PM
158	I like to use the upstairs study area/tables to work on projects that are better done outside the home. The independent rooms are also a help. Hopefully they will remain and perhaps be enhanced.	3/26/2024 3:48 PM
159	Great people - great library	3/26/2024 3:40 PM
160	Online resources to scientifically oriented text and journals would be fantastic	3/26/2024 3:37 PM
161	Consider finding a way to make the library book sale available to people who actually want to read the books before letting the dealers come in. All of those great books, but residents don't get a chance at them before the dealers haul them all out for profit - sad!	3/26/2024 3:35 PM
162	Keep inappropriate books out of the library.	3/26/2024 3:30 PM
163	Thursdays aren't good for us.. Could there be a zoom meeting another day?	3/26/2024 3:26 PM
164	I cannot imagine a real role for a traditional library in the digital age.	3/26/2024 3:21 PM
165	Thanks for everything!	3/26/2024 3:17 PM

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166	People working in the library are wonderful and helpful	3/26/2024 3:17 PM
167	I used the Archive Center many times and was delighted with the services Sharon provided as well as the volunteers. Her dismissal and the treatment of the volunteers has affected my comfort with the library.	3/26/2024 3:12 PM
168	It is a great library and resource. I think the controversy surrounding the volunteers taking over employees work was unfortunate. I would hope that management has learned to fairly deal with such issues. On the other hand, it is good that employees were able to air their grievances without being suppressed(I am assuming that was the case)	3/26/2024 3:10 PM
169	I think the NPL does a wonderful job of serving the community.	3/26/2024 3:09 PM
170	I have been dismayed at the angst among library staff and volunteers, as well as the recent departure of the library archivist and the library head. While I am a longtime union supporter, I am skeptical about the staff side of the story (volunteers doing union work). There is definitely something sad to be said for a work environment being so hostile that two employees walked out. It seems that there is more to the story than has been revealed. and that it's likely the two who resigned were not the perpetrators.	3/26/2024 3:08 PM
171	Interest in Newburyport history	3/26/2024 3:04 PM
172	Bring back Sharon	3/26/2024 3:04 PM
173	the Newburyport Library is a wonderful resource. I hope that we can let go whatever past issues have been painful for volunteers and staff. I'm thrilled to read about the new director and welcome his new ideas, direction and energy into the community. The front desk is the front line of community service and I always appreciate when I get a welcoming individual in that role since I'm often only there to pick up a book and that's my interface with this precious resource. much appreciation for the folks who serve as public employees in this great institution!	3/26/2024 3:03 PM
174	Good luck, we love our little library! :)	3/26/2024 2:59 PM
175	I wish we could have housed the ShareBank at the library. (It's basically dismantled now.)	3/26/2024 2:57 PM
176	library is a great asset to newburyport == keep up the good work	3/26/2024 2:56 PM
177	Just children's programming on weekends or after school so kids who have to go to daycare can benefit from the Library!! And I would participate in a focus group, but I can't make those dates provided!	3/26/2024 2:56 PM
178	I am hoping the volunteer program resumes, I am interested in volunteering.	3/26/2024 2:54 PM
179	Kudos to all of you for persevering through the issues with the archival center volunteers. I know the library is in good hands and change doesn't mean loss. There are many in this community who have a passion for its history and I think it's time to welcome those folks into the fold. I'm glad to see the progress and I'm eager to see it continue! We're lucky to have a beautiful library with talented staff! Thank you!	3/26/2024 2:54 PM
180	Just continue to be a friendly and helpful as you have been	3/26/2024 2:52 PM
181	I am very concerned with what I've read and heard about the dispute between the staff and the volunteers. I felt that the staff and city spent a lot of time "bashing" the volunteers in the press and other media. Not necessary. Take the high road. You fired the volunteers and damaged their reputation in many ways.	3/26/2024 2:52 PM
182	I love NPL! I visit 2-3 times a week but that wasn't an option on the question "how often...." I didn't know NPL has kanopy.	3/26/2024 2:51 PM
183	Encourage social interaction	3/26/2024 2:50 PM
184	We love the library! Keep up the good work, such a valuable resource in our community.	3/26/2024 2:48 PM
185	we love and have used the discount passes for nearly 20 years	3/26/2024 2:47 PM
186	I find it easiest to request books online and pick up when ready. I find it difficult to read titles In the new title section due to the lighting overhead there or something it is not easy compared to upstairs. The trek to go upstairs can be a lot to search for authors. However it is a lovely	3/26/2024 12:50 PM

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space to spend time in, which I do occasionally enjoy. They have lots of large print which I find helpful. Love the library.

187	I walk my dog downtown. I miss the Covid policy of being able to pick up books from outside the bldg. Now I have to make a separate trip downtown for pickup, which wastes gas, negatively affects climate change, etc. even making this avail 2-3 times a week would be helpful. Also, the system waits until after 6 pm for reserved item texts. Would be better if could be done at 2 times during the day. Same rationale: more efficient way to access the library	3/26/2024 12:03 PM
188	I wish there were more spaces for reading.	3/26/2024 10:35 AM
189	More volunteers actively participating and supporting are needed. Bring Spieldenner back in any capacity in the archival center to show you listen to constituencies. Treat the library as a volunteer supported community resource, not a union driven work program for library professionals. You have a real PR/word of mouth issue due to handling of recent workplace accusations. At this stage I would support a reduction in the library salary budget - not an expansion of services that would result in more hiring.	3/26/2024 3:06 AM
190	I love that we can get book bundles from the library, where you fill out a survey and the kind librarians select titles for you to try based on your answers.	3/25/2024 10:04 PM
191	I love our library!	3/25/2024 8:31 PM
192	I would like to see more children's non-fiction and more adult fiction.	3/25/2024 7:26 PM
193	We love the pink house and other new interactive areas in the children's room! We would love to see an open play on the calendar in the children's room	3/25/2024 7:10 PM
194	More weekend programs for working families. Also it would be great if programs were offered for kids on the days the Newburyport schools have early release days.	3/25/2024 6:31 PM
195	I sincerely hope you will consider trying to mend the broken fences that took place when the archives room was dismantled. I spent years there pursuing a passion to discover and understand the history of my 200 year old house in the South End in Newburyport. I worked with countless volunteers as well as with Sharon Spieldner and found every single one to be smart, kind, professional, and accommodating. I realize you can hire new people to fill the vacancies themselves, but unfortunately, there literally is no way you can replace the institutional knowledge and depth of understanding that used to be part of the daily services in the archives room. The community needs someone to take the lead to acknowledge this loss and to come up with a plan for how we can get back what used to be one of the most valuable assets in our amazing city. Thank you.	3/25/2024 6:11 PM
196	I have a son who is developmentally disabled who is turning 18. He currently attends school daily but won't after 22. The library seems to me to be a place that could be kind, calm, and welcoming to him so my hope is that in a few years you'll have programming and social groups that could include him successfully!	3/25/2024 4:27 PM
197	I became legally blind and the staff helped me get Libby up and running I hav since gotten two comea transplants and work full time and when my internet goes down I can go to the library and plug my lap top in	3/25/2024 2:37 PM
198	Thank you! It's been amazing to have this space especially with children. I do wish there was more activities for children especially toddlers however neighboring libraries have activities.	3/25/2024 2:20 PM
199	social service drop-in, access initiatives for underserved populations	3/25/2024 1:59 PM
200	I wholeheartedly believe in the role of libraries in the community and Nbpt library in particular, it's just that in my particular case I don't have a need/desire to utilize it at this time. I expect that later in life, I will become a frequent user of the library.	3/25/2024 1:58 PM
201	The NPL was a huge part of our family's life for many years. We accessed many programs and visited a couple times a week. The "season" my family is in with two teenagers, we don't use the library much anymore, though my 13 year old uses Libby and will get books or play aways out during the summer. I would like to hope that the NPL will become a bigger part of my adult/empty nester life again in a few years!	3/25/2024 1:50 PM
202	Beautiful library. Used it often when kids were young, much less so now.	3/25/2024 1:18 PM
203	The front desk is the Library's visiting card and should be more welcoming but most of all friendlier!	3/25/2024 12:57 PM

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204	Very friendly staff	3/25/2024 12:37 PM
205	I hope to see significant improvements in the children's room in the coming months and years.	3/25/2024 12:24 PM
206	We are a community of many age groups and having programs that have different ages interacting with each other. Example- Children's story time where adults read to children. Maybe older children reading to adults like their grandparents age.	3/25/2024 12:21 PM
207	Very satisfied with the NPL. It is a warm and welcomng place to be with more than sufficient resources. Thank you!	3/25/2024 12:17 PM
208	I used to love the library but have little to do with it since 14 librarians publicly branded my mother a bully along with her fellow archive volunteers.	3/25/2024 12:17 PM
209	YA section is very lacking. My kids never find books in this section. They seem outdated or popular ones are consistently taken out. Craft projects are limited to a very few.	3/25/2024 12:14 PM
210	We love the library. We visit weekly, but that was not a choice. I would love to have a puzzle lending library available at our library if possible. Thanks for all you do!	3/25/2024 12:03 PM
211	Currently many programs are virtual. Would prefer in person	3/25/2024 12:02 PM
212	I love our library. Thanks!!	3/25/2024 11:44 AM
213	The library of things is an interesting idea, perhaps we can think of ways to expand it. Is the astronomical telescope still in service? I saw a "zoom booth" at Reading library (its a soundproofed box with lightng and foldout shelf)	3/25/2024 11:38 AM
214	RE: the volunteers in the archives issue, I think that any and all knowledgable volunteer resources should be welcomed, utilized and appreciated. Thank you!!!	3/25/2024 11:30 AM
215	For clarification, I don't have a NBPT library card, but often use this library as I work in NBPT and my children go to school in NBPT. My card is issued through the NBY library, which we also frequent	3/25/2024 10:55 AM
216	My family has enjoyed going to the library weekly, a habit that began in July 2020 when the library opened again after the pandemic began. The library has become a place of belonging, learning, safety, and community. The Library of Things has been a great addition the the library's offerings. I would love to be able to check out an EMF reader and possibly children's fishing rods and/or a fishing kit, similar to what the Oak Bluffs Library offers. Thank you for serving the Newburyport community so well.	3/25/2024 10:45 AM
217	This is specifioc to the focus group. The 10th is the only day I can *possibly* make it. I would like to participate on a focus group but will be traveling the rest of the offered times. I would like to know if there are more focus groups offered at later dates. Thank you!	3/25/2024 10:42 AM
218	Invest in attracting and retaining talented librarians. They make it all happen.	3/25/2024 10:40 AM
219	Probably one of the better taxpayer services in the city. Keep up the great work. [REDACTED] Newburyport.	3/25/2024 10:37 AM
220	Local author support and discovery for all genres: children's books, etc	3/25/2024 10:36 AM
221	My kids love the playaway audiobooks, and while I know that there are lots of audiobooks through libby, I like that playaways are a screen-free way that my kids can use audiobooks without adult involvement (vs them using my phone to get audiobooks, which inevitably leads to distractions). I'd love if you could expand your collection of playaways.	3/25/2024 10:35 AM
222	- partnerships with local non-profit organizations such as Our Neighbor's Table, Nourishing the North Shore, MA for Elephants.... there are so many advocating for positive change that it would be great to have lectures or educational events for families - anything to bring community together, esp multi-generational events	3/25/2024 10:34 AM
223	We love the library!	3/25/2024 10:33 AM
224	Please resume Sunday hours. I am a mom who works remotely. Life is busy and challenging. Sometimes Sundays are the only days I can find time for quiet work and am disappointed my only option for a workspace is Panera Bread. I'd love to be able to go to the library to use their computers or bring my laptop to get some quiet work completed. I also really appreciate your study rooms and wish there was a better method of reserving them than just in-person.	3/25/2024 10:31 AM

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225	We used to come to the library quite a bit but I never found the children's room to be particularly inviting. The focus on being quiet and it was more strict than other local libraries for small children.	3/25/2024 10:29 AM
226	Better behavior from management what has gone on over the past year has been human behavior at its worst	3/25/2024 10:26 AM
227	More kid programs!	3/25/2024 10:24 AM
228	I'd also look at like communities to ours and see what they offer and what is most popular. determine biggest user groups to cater programs to besides the kids programs.	3/25/2024 9:34 AM
229	I enjoy visiting the Library in person and selecting books and browsing. I like and use the assistance provided and knowledgeable Staff and the courtesy they demonstrate at all times.	3/24/2024 6:31 PM
230	I love the Newburyport Public Library! I probably visit there 4-5x per week. I mainly use the children's room (with my preschool grandkids) and the quiet study area (for my own studying and reading), in addition to requesting books and ebooks. All of the library staff I have interacted with (in person, and online) have been outstanding - very helpful, friendly, knowledgeable. I'm very happy with how efficiently the interlibrary loan service works - I use this very often. Does the library have any outreach programs, to go to people/communities which may not have ability to get to the library (for example seniors? people for whom English is not their first language?) I'm thinking of a bookmobile, or a set of on-the-road programs. Could the library become a hub of information for local elections? I've been in Newburyport a couple of years now and have found it difficult to get information on this all in one place: offices and candidates for election, candidates' position statements, summary of current issues (pro/con statements perhaps?), written text of any referendum questions, addresses of polling places, sample ballots, etc. Thanks for sponsoring this survey and best wishes on your planning for our Public Library!	3/24/2024 4:29 PM
231	It would be nice to have some historical walking tours. There is so much history here. I have lived here for 2 years and only found one summer walking tour.	3/24/2024 3:31 PM
232	Sad for library, patrons and volunteers that recents had to be so public. Everyone got hurt. From a retired librarian	3/24/2024 1:59 PM
233	It would be nice to have a genealogy program for the younger generation. And to have hours which will enhance the hours for patron's research time in the archival center.	3/24/2024 1:01 PM
234	Bring back the previous archivist. Rescind this nonsense of banning dedicated, long-term volunteers.	3/24/2024 11:58 AM
235	I hope you will continue the art history talks. Also, I would like to see more in person lectures during the day.	3/24/2024 11:09 AM
236	thank you for all you do!	3/24/2024 10:40 AM
237	I love that I can read the Newburyport Daily News online!	3/24/2024 10:34 AM
238	The Library is terrific! Thanks for all you do.	3/24/2024 10:09 AM
239	I admit I don't use the library like I want to. Your survey is inspiring me to look at what is happening at the library! Thanks!	3/24/2024 9:13 AM
240	Books, more books, even more books. No genealogy (who cares?). Fewer non-books activities, More classics, and always more books. Screw all the other stuff.	3/24/2024 2:40 AM
241	According to this survey, I can access something called Freegal, but I can't find any info. about how to access/use it.	3/23/2024 11:02 PM
242	I spend a lot of time in MVLC libraries and Newburyport's library is one of the best - friendly staff, great collection and programs!	3/23/2024 8:57 PM
243	We LOVE the library!! It would be great if it were open on Sunday's.	3/23/2024 7:55 PM
244	Discounted parking vouchers!	3/23/2024 6:51 PM
245	I love our library. You all do a wonderful job. Thank you!	3/23/2024 4:47 PM
246	Very valuable to have computers and copying services available for use!	3/23/2024 3:37 PM

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247	Love the library!! Wish some of the lectures could be taped for those would can't attend in person.	3/23/2024 2:23 PM
248	You all are doing a great job! Please add a Clean air filtration system to protect from viruses and prevent illness - especially for vulnerable groups - so there is equal access to the library for all. Thank you!	3/23/2024 1:30 PM
249	I hate the volunteer scandal. I don't know all the details, but it is bad form to put all the blame on elderly volunteers. There had to be a better way to handle this.	3/23/2024 1:07 PM
250	I love the idea of a focus group and hope to attend if invited but this is somewhat short notice. I happen to have 2 out of town commitments the first two weeks of April to care for a chronically ill family member and may not be able to attend. I am back the 17th so I gave one of the 18th dates. Thank you for seeking community input.	3/23/2024 11:49 AM
251	You all are doing a great job! We love the library!	3/23/2024 11:38 AM
252	The NPL has awesome librarians! They are always willing to go above and beyond to help me get what I need. Keep up the great work!	3/23/2024 10:29 AM